

Company Name: Walkerton Technology Centre Inc

FRN: 0038190971

Date: March 21, 2026

1.0 Overview

Walkerton Technology Centre Inc is a Voice Service Provider providing Hosted PBX and UCaaS services through the SkySwitch platform. We are committed to complying with the TRACED Act and FCC regulations to combat illegal robocalls and fraudulent traffic.

2.0 STIR/SHAKEN Implementation (Call Authentication)

- **Implementation Status:** Full using SkySwitch.
- **Methodology:** We utilize STIR/SHAKEN authentication services integrated through the SkySwitch partnership.
- **Attestation:** We sign outgoing calls with an 'A' attestation (full attestation) whenever possible, verifying the customer's identity and their right to use the calling number.

3.0 "Know Your Customer" (KYC) Procedures

We take reasonable steps to prevent illegal callers from obtaining service:

- **Vetting:** New customers are vetted to ensure a legitimate business purpose.
- **Contractual Compliance:** Our service agreement prohibits the use of our network for illegal, unlawful, or fraudulent voice traffic, including mass automated calling (robocalls) in violation of law.
- **Suspension/Termination:** We reserve the right to immediately suspend or terminate customers identified as originating illegal, high-volume, or spoofed traffic.

4.0 Network Monitoring and Traffic Mitigation

We utilize the SkySwitch ClearIP analytics tools to detect potential illegal robocalls:

- **Traffic Monitoring:** We analyze CDRs (Call Detail Records) for abnormal patterns, such as high-volume, short-duration calls.
- **Blocked Traffic:** We implement proactive blocking of known fraudulent traffic sources.
- **Caller ID Spoofing Prevention:** We restrict outbound Caller ID to numbers owned by the customer or verified by us, preventing unauthorized spoofing.

5.0 Traceback Cooperation

- **Responsibility:** We will respond fully to requests for information from the FCC, traceback entities, and law enforcement within 24 hours.
- **Actionable Intelligence:** If traceback identifies a customer as an originator of illegal traffic, that customer will be terminated immediately.

6.0 Compliance Responsibility

We ensure that all End Users and downstream customers comply with the Use Policies, which are incorporated into our Service Agreement.