

Robocall Mitigation Program

Company Name: BAYDIAL LLC

Purpose: This program ensures compliance with FCC robocall mitigation requirements and prevents illegal robocalls.

Provider Type: BAYDIAL LLC operates as a non-facilities-based VoIP provider and relies on upstream carriers for call routing and STIR/SHAKEN implementation.

Mitigation Statement: BAYDIAL LLC does not originate illegal robocalls and actively mitigates any suspected unlawful traffic.

KYC: Customer identity and business verification are performed prior to service activation.

Traffic Monitoring: Call traffic is monitored for abnormal patterns such as high volume, short duration, and spoofing indicators.

STIR/SHAKEN: Supported via upstream carriers to validate caller ID authenticity.

Call Blocking: Known or suspected illegal traffic is blocked using industry-standard tools.

Enforcement: Accounts generating suspicious traffic are investigated and may be suspended or terminated.

Recordkeeping: Logs and compliance records are retained for review.

Contact: compliance@baydial.com