

Little Miami IT Company LLC Robocall Mitigation Plan

As part of its Robocall Mitigation Database filing required under the FCC's rules (including the Sixth Caller ID Authentication Report and Order, FCC 23-18 (Mar. 17, 2023), and subsequent updates), this document describes Little Miami IT Company LLC's robocall mitigation plan.

Little Miami IT Company LLC's Corporate Information

Little Miami IT Company LLC is an Ohio limited liability company. Its primary address and other corporate details are provided within the Robocall Mitigation Database.

The company certifies that it has not been prohibited from filing in the Robocall Mitigation Database and has not been subject to any Commission, law enforcement, or regulatory agency action or investigation arising from suspected robocalling or spoofing.

In accordance with 47 CFR § 64.6305(e), Little Miami IT Company LLC has designated a point of contact to receive notice of any illegal robocall traffic or other robocall mitigation-related issues. That person's name, title, address, phone number, and email address are available within the Robocall Mitigation Database.

STIR/SHAKEN Certification Exemption

Little Miami IT Company LLC is a small managed service provider (MSP) and reseller that lacks control over the facilities necessary to implement STIR/SHAKEN and therefore is excluded per FCC precedent (e.g., FCC 20-42, paragraph 40, which states that "the rules we adopt today do not apply to providers that lack the control of the network infrastructure necessary to implement STIR/SHAKEN").

As a small MSP offering VoIP/telecom as part of broader IT services (e.g., networking, cloud, and business communications support), we rely on upstream providers for core call origination and authentication.

Know-Your-Upstream-Provider Procedures

Little Miami IT Company LLC uses VOIP.ms as its upstream VoIP provider for voice services, particularly as a backup or primary provider for client VoIP needs involving U.S. numbers. We have confirmed that VOIP.ms implements STIR/SHAKEN on its IP network, signs outbound calls using its own certificate, and is compliant with FCC robocall mitigation requirements (as detailed in their public statements, blog updates from 2025 onward, and community resources). VOIP.ms assigns attestation levels (typically A for fully verified configurations or B for partial, such as ported numbers).

We periodically verify VOIP.ms' status through their announcements, support documentation, and industry resources to ensure ongoing compliance. As a reseller/MSP, we are reliant on the procedures and STIR/SHAKEN implementation in place at VOIP.ms.

Contractual Terms and Other Conditions

Little Miami IT Company LLC's client agreements and terms of service include a prohibited uses policy that explicitly bans activities such as robocalling, unsolicited telemarketing without proper consent, autodialing for spam purposes, spoofing caller ID, continuous or extensive call forwarding, fax blasting, or any other illegal or abusive communications practices.

Violation of these terms allows Little Miami IT Company LLC to suspend or terminate services immediately.

As a small MSP serving primarily local and regional small-to-medium businesses (e.g., for IT optimization, networking, cybersecurity, and integrated voice solutions), we maintain direct client relationships, require vetting (business identification, intended use description, address verification), and do not support high-risk or anonymous setups.

Responding to Commission, Law Enforcement, and Industry Traceback Group

Little Miami IT Company LLC will respond to all traceback requests from the Commission, law enforcement, and the Industry Traceback Group (ITG) within 24 hours and will fully cooperate with such entities in investigations and in stopping any illegal robocallers that attempt to use our services or network to carry or process calls.

We monitor client traffic patterns via VOIP.ms reports and internal tools for anomalies (e.g., unusual volume spikes or patterns) and take prompt action, including suspension, on suspicious activity.

This plan is reasonable and appropriate for our small-scale MSP operations, emphasizing upstream reliance on a compliant provider (VOIP.ms), client vetting through contracts, traffic oversight, and rapid traceback response to minimize the risk of facilitating illegal robocalls.