



ROBOCALL MITIGATION PLAN

Business Information:

Wireless Services Center, Inc.
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Contact:

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1. Introduction and Role in the Call Chain

Wireless Services Center, Inc. ("WSC") is a Voice Service Provider ("VSP") as defined by the FCC. WSC provides voice services through underlying carriers and complies with WC Docket No. 17-97 requirements.

2. STIR/SHAKEN Implementation and Status

Pursuant to 47 CFR § 64.6304 and FCC 35 FCC Rcd 3241 (2020), WSC does not directly implement STIR/SHAKEN but relies on compliant upstream providers.

3. Robocall Mitigation Program

WSC implements reasonable steps to prevent illegal robocalls including KYC, monitoring, and enforcement.

3.1 Know Your Customer (KYC)

WSC verifies customer identity, business purpose, and reviews high-volume use cases for TCPA compliance.

3.2 Acceptable Use Policy

Customers are prohibited from illegal robocalls and spoofing. Violations result in immediate termination.

3.3 Know Your Upstream Providers

Dagobah Systems, Inc.
651 N. Broad Street, Suite 206
Middletown, DE 19709



SkySwitch
101 S. Hoover Blvd, Suite 102
Tampa, FL 33609

MIX Networks
608 Robin Road
Lakeland, FL 33803

Ooma, Inc.
525 Almanor Ave, Suite 200
Sunnyvale, CA 94085

AT&T
208 S. Akard St.
Dallas, TX 75202

3.4 Call Monitoring

WSC analyzes call detail records and flags suspicious patterns such as high volume or short duration calls.

4. Traceback Cooperation

WSC responds within 24 hours to FCC, law enforcement, and ITG traceback requests.

5. Blocking Measures

WSC implements DNO lists and coordinates with carriers to block illegal traffic.

6. Plan Updates

WSC updates this plan and files changes within 10 days as required.

7. Certification

I, Tanya Weido, certify under penalty of perjury that this plan is accurate.

Signature: 
Date: March 19, 2026