



**G-TECH
SERVICES**

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www.g-tech.services



Robocall Mitigation Program

G-Tech Services LLC

Provider Overview

G-Tech Services LLC is a SkySwitch white-label VoIP provider delivering telecommunications services exclusively to verified small and medium-sized business customers within the United States.

We operate on a **relationship-based service model**. Customers are onboarded through direct engagement with our team. We do not offer self-service sign-up, automated provisioning, or anonymous account creation. A business cannot independently register for service without direct interaction, vetting, and approval by G-Tech Services LLC.

All systems are provisioned, configured, and maintained by G-Tech personnel to ensure proper configuration, compliance, and accurate caller identification.

Customer Vetting & Approval Process

G-Tech Services LLC maintains a controlled onboarding process designed to ensure only legitimate businesses are granted access to voice services:

- Services are provided only to known and verified business customers
- All customers are onboarded through direct communication and relationship-based engagement
- We validate:
 - Legal business name and operational status
 - Physical business address
 - Primary business contact information
- We do not provision services for anonymous users or unverifiable entities
- Businesses engaged in high-risk or robocall-associated activities (including mass telemarketing, lead generation, or auto-dialing campaigns) are not accepted



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Controlled Provisioning & Network Access

- All VoIP services are provisioned exclusively by G-Tech Services staff
- Customers are not permitted to self-provision trunks, endpoints, or dialing configurations
- SIP credentials and system access are tightly controlled and not exposed for arbitrary use
- Outbound calling configurations are implemented and managed by our team

This controlled model significantly reduces the risk of unauthorized or abusive call origination.

Caller ID Assignment & Validation

- Caller ID numbers are assigned, verified, and managed by G-Tech Services LLC
 - Customers are not permitted to arbitrarily change outbound caller ID
 - All outbound numbers must be:
 - Owned by or properly assigned to the customer
 - Verified prior to use
 - Unauthorized caller ID spoofing is strictly prohibited
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Traffic Monitoring & Abuse Detection

We actively monitor network activity to identify and prevent illegal robocalling behavior:

- Continuous review of outbound call patterns
- Detection of suspicious activity, including:
 - High-volume or burst calling behavior
 - Short-duration, repetitive calls
 - Irregular dialing patterns inconsistent with normal business use



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- Immediate investigation of flagged activity
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Mitigation & Enforcement Actions

If suspicious or illegal robocall activity is identified:

- Traffic is promptly investigated and, if necessary, restricted
 - Immediate mitigation steps may include:
 - Call blocking or rate limiting
 - Temporary suspension of services
 - Permanent termination of service agreements
 - We cooperate fully with upstream carriers and regulatory authorities as required
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STIR/SHAKEN Implementation

G-Tech Services LLC utilizes SkySwitch and its underlying carrier partners for STIR/SHAKEN implementation.

We ensure that:

- All outbound calls are transmitted through authenticated networks
 - Caller ID information is accurate and aligned with assigned telephone numbers
 - Our controlled provisioning model supports proper attestation of call origin
-



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Ongoing Compliance Commitment

G-Tech Services LLC is committed to full compliance with FCC robocall mitigation requirements.

Our approach combines:

- Strict customer vetting
- Controlled system provisioning
- Active traffic monitoring
- Rapid enforcement of violations

We regularly review our policies and technical controls to ensure continued alignment with FCC regulations and industry best practices.

G-Tech Services LLC does not knowingly originate or support bulk telemarketing, robocalling campaigns, or automated outbound dialing services.