

Robocall Mitigation Program Plan

Diversified Technology Corp

Effective Date: March 16, 2026

1. Company Information

Legal Business Name: Diversified Technology Corp

DBA / Trade Names: None

Business Address: 95 E 10th Street, Bloomsburg, PA 17815, United States

FCC Registration Number (FRN): 0037467982

RMD Filer Number:

Principals / Affiliates / Subsidiaries / Parent Companies: None. Diversified Technology Corp is an independently owned company with no parent, subsidiary, or affiliated entities.

Prior FCC Enforcement Actions: None. Diversified Technology Corp has not been subject to any FCC or law enforcement action related to robocalling, spoofing, or any RMD deficiency.

2. Robocall Mitigation Point of Contact

Contact Name: William Herald

Title: Systems Administrator

Department: Information Technology

Phone: 570-245-0050

Email: it@diversifiedtechnology.com

Address: 95 E 10th Street, Bloomsburg, PA 17815, United States

3. Provider Role in the Call Chain

Diversified Technology Corp is a **Voice Service Provider — Reseller**. The company resells voice services provided by SkySwitch (PayG, LLC dba SkySwitch) for the purpose of supporting internal business communications within Diversified Technology Corp.

Diversified Technology Corp does NOT originate voice traffic on behalf of third-party customers or end users outside of the company. All voice traffic originates from Diversified Technology Corp's own internal staff for ordinary business communications purposes. Diversified Technology Corp does not sell, resell, or provision voice services to any external customers at this time.

4. STIR/SHAKEN Implementation Status

Diversified Technology Corp **has not implemented STIR/SHAKEN directly** and claims a **reseller exemption** from the obligation to obtain its own SPC token and digital certificate.

As a reseller, Diversified Technology Corp does not control the underlying network infrastructure necessary to implement STIR/SHAKEN independently. Caller ID authentication (STIR/SHAKEN call signing) is performed by SkySwitch (the upstream provider) on behalf of Diversified Technology Corp at the network level.

This exemption is consistent with FCC rules and the analysis set forth in ATIS 1000088, which recognizes that a signing entity may sign calls for its reseller customers without constituting “third-party authentication” under 47 CFR § 64.6305.

5. Robocall Mitigation Program

Diversified Technology Corp has implemented the following reasonable steps to prevent the origination of illegal robocall traffic on its network:

5.1 Prevention of Illegal Robocall Origination

- Voice service is provisioned exclusively for Diversified Technology Corp internal employees and authorized staff. No external customers, resold end users, or third-party entities are provisioned on the company’s SkySwitch account.
- New users added to the phone system are vetted employees of Diversified Technology Corp, subject to standard employment screening procedures.
- The company does not utilize automated dialing systems, predictive dialers, pre-recorded message systems, or any technology associated with robocall campaigns.
- Phone system access is controlled through SkySwitch’s provisioning portal with administrator-level credentials. Unauthorized users cannot be added to the system without IT department approval.

5.2 Call Analytics and Monitoring

- Call analytics and traffic monitoring are performed by SkySwitch at the network level. SkySwitch maintains its own robocall mitigation program and is responsible for network-level STIR/SHAKEN call signing and suspicious traffic detection.
- Diversified Technology Corp periodically reviews call records through the SkySwitch reseller portal to identify any anomalous outbound call patterns.
- Diversified Technology Corp does not accept call traffic from providers not listed in the FCC Robocall Mitigation Database, consistent with FCC blocking requirements.

5.3 Traceback Response Commitment

Diversified Technology Corp commits to responding **fully and within 24 hours** to all traceback requests submitted by the Industry Traceback Group (ITG) or any

government authority. The designated robocall mitigation point of contact identified in Section 2 is responsible for coordinating responses to all traceback inquiries.

Traceback requests should be directed to the point of contact identified in Section 2 via phone or email. The company will cooperate fully with FCC staff, law enforcement, and the ITG in any investigation related to illegal robocalling activity.

5.4 Upstream Provider Compliance

Diversified Technology Corp's upstream voice service provider is **SkySwitch (PayG, LLC dba SkySwitch)**. SkySwitch is a registered provider in the FCC Robocall Mitigation Database and handles STIR/SHAKEN call signing on the network. Diversified Technology Corp has confirmed that SkySwitch maintains its own active RMD filing.

In accordance with FCC rules, Diversified Technology Corp will cease accepting call traffic from any upstream or interconnecting provider that is not listed in the Robocall Mitigation Database.

6. Certification

I, the undersigned authorized representative of Diversified Technology Corp, hereby certify under penalty of law that:

- All calls originated by Diversified Technology Corp on its network are subject to the robocall mitigation program described in this plan.
- No prior RMD certification by this company has been removed by Commission action, and this company has not been prohibited from filing in the RMD.
- The information contained in this plan is accurate, complete, and current to the best of my knowledge.
- Diversified Technology Corp will update this plan and its RMD filing within 10 business days of any material change in circumstances, and will complete required annual recertification by March 1 of each year.



Recoverable Signature

X

William P Herald

Signature: Signed by: baf826d4-4cac-46ce-9f2f-0f3797e56500

Printed Name: William P Herald

Title: System Administrator

Date: March 16, 2026