

# ROBOCALL MITIGATION PROGRAM

18 March 2026

## **Company Information**

eDecisions

FCC FRN: 0026429894

## **About eDecisions**

eDecisions is a Managed Services Provider offering white-labeled VoIP services to our customers.

## **STIR/SHAKEN**

eDecisions provides VoIP services without a STIR/SHAKEN implementation obligation. We resell VoIP services through 'PayG, LLC dba SkySwitch' (SkySwitch). SkySwitch has implemented STIR/SHAKEN protocols throughout their VoIP networks (RMD0002940).

## **Robocall Mitigation**

eDecisions relies on tools provided by SkySwitch to identify and block illegal calls and traffic.

SkySwitch Know Your Customer (KYC) requirements and process include:

- Limiting a customer's capacity via call per second and/or concurrent session limits.
- Regularly checking call patterns for possible abusive traffic.
- Vetting all new resellers with a combination of electronic and manual verification systems, credit reviews, references from trusted industry members, and previous experiences with customer executives and employees. The Company severely limits the capabilities of new resellers until these processes are complete.

## **Certification Statement**

eDecisions certifies as a voice service provider without a direct STIR/SHAKEN implementation obligation. Our wholesale provider, SkySwitch, manages all STIR/SHAKEN attestation and authentication on our behalf.