

Robocall Mitigation Program Description

Company Information

- **Company Name:** E3 IT, LLC
- **Date:** 03/17/2026
- **Responsible Person/Contact:** Richard M Mitchell
Owner
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1. Introduction and Compliance

E3 IT, LLC is committed to reducing illegal robocalls on its network. This Robocall Mitigation Plan (RMP) is designed to meet the requirements of the Federal Communications Commission (.gov) (FCC) and 47 CFR § 64.6305. We comply with all industry trace-back protocols.

2. Customer Vetting and Onboarding (KYC - Know Your Customer)

E3 IT, LLC implements strict policies to ensure customers are legitimate entities:

- **Verification:** We require physical business addresses, authorized representatives, and detailed documentation.
- **Contractual Terms:** Our contracts prohibit the origination of illegal robocalls and mandate compliance with the Telephone Consumer Protection Act (TCPA).
- **Evaluation:** We investigate potential customers to verify the accuracy of their business claims before accepting them.

3. Call Monitoring and Technical Mitigation

We utilize [technologies such as real-time analytics/AI/SHAKEN tools] to identify illegal robocalls. Our methods include:

- **Monitoring:** Continuous, real-time monitoring of voice traffic.
- **Number Validation:** We confirm the caller has the right to use the Caller ID number (using STIR/SHAKEN attestation A, B, or C).
- **Blocking:** Immediate automated blocking of calls that appear on "Do Not Originate" (DNO) lists or that fail to meet reasonable caller reputation standards.

- **Investigation:** Immediate investigation of high-volume or suspicious traffic.

4. Traceback Cooperation

E3 IT, LLC commits to responding within 24 hours to all traceback requests from the Commission, law enforcement, or the industry traceback consortium. We cooperate fully to identify and stop illegal robocallers, including taking corrective action or terminating the service of malicious users.

5. Program Updates and Certification

E3 IT, LLC will update this program within 10 business days of any significant changes in its operations, as required by the FCC. We re-certify our compliance in the Robocall Mitigation Database (RMD) on or before March 1st annually.