

SkySwitch Robocall Mitigation Program Description

1. Provider Information

Name: SkySwitch (or MTR Inc)

FCC Filing: Certified in the Robocall Mitigation Database (RMD).

2. Purpose and Scope

This plan ensures that all VoIP calls originating on the SkySwitch network comply with the FCC's STIR/SHAKEN rules}. The goal is to detect, investigate, and prevent illegal, fraudulent, and malicious robocalls from entering the public switched telephone network.

3. Mitigation Techniques

STIR/SHAKEN Implementation: All traffic is verified, and where possible, signed with full A-level attestation.

Nomorobo Integration: SkySwitch integrates with Nomorobo to analyze incoming and outgoing calls against a reputation database in real-time.

Real-time Traffic Monitoring: Automated tools analyze calls for patterns indicative of illegal traffic (e.g., high-volume, invalid CLI, or known invalid numbers).

Do Not Originate (DNO) Lists: Calls attempting to spoof numbers on known DNO lists are blocked.

4. Compliance and Enforcement

Traceback Cooperation: SkySwitch, or its partners, will respond to traceback requests from law enforcement or the Industry Traceback Group within 24 hours.

Customer Monitoring: Resellers must monitor their users. If a customer is found to be originating illegal traffic, the traffic is immediately blocked, and service to that user is terminated.

Dispute Resolution: Procedures are in place for legitimate callers to contest blocked calls, providing a point of

5. Responsibility for Compliance

All users of the SkySwitch platform are required to abide by legal, ethical, and "opt-in" calling standards, complying with TCPA regulations.