

Robocall Mitigation Program

The company implements a robocall mitigation program designed to prevent the origination and transmission of illegal robocalls and caller ID spoofing.

The company verifies the identity of its customers before allowing them to originate voice traffic through its network. Customer onboarding includes validation of identity and service usage policies.

The company monitors network traffic for unusual patterns or suspicious call activity and takes action when potential robocall activity is detected.

The company maintains procedures to respond to traceback requests from the FCC, law enforcement agencies, and the Industry Traceback Group within 24 hours as required.

The company prohibits the use of its services for illegal robocalling or caller ID spoofing and reserves the right to suspend or terminate services if abuse is detected.

The company cooperates with upstream providers and regulatory authorities to investigate and mitigate illegal robocall traffic.

This mitigation program is implemented in accordance with 47 CFR § 64.6305.