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Overview The FCC requires that all providers certify in the Robocall Mitigation Database their status for compliance with STIR/SHAKEN. Those not yet fully compliant must implement and certify to the implementation of a Robocall Mitigation Plan to ensure that this illegal traffic does not originate on their networks as they work within the industry to become fully compliant. The Commission requires voice service providers to develop a Robocall Mitigation Plan that:

- Details the reasonable steps taken to avoid originating illegal robocalls
- Demonstrates a commitment to respond to traceback requests to cooperate with investigating and stopping illegal robocalls
- Is filed in the Robocall Mitigation Database.

This mitigation plan is submitted on behalf of HV Tech Solutions Inc., a small voice service provider. HV Tech Solutions is partnering with Skyswitch, Inc. to implement STIR/SHAKEN. General Prohibition Against Illegal Robocalling HV Tech Solutions end user services are subject to restrictions contained in its published legal notices and all executed services orders include the requirement that service is provided pursuant to its terms of service. Its existing terms prohibit activities normally associated with Robocalling including, but not limited to Robocall Mitigation Policy to:

- providing altered, deceptive, or false information about the identity of the sender or the origin of a message or phone call;
- violating any applicable local, state, or federal law;
- using the HV Tech service to engage in or in connection with fraudulent activities

In addition, end users are notified that HV Tech may take action up to suspension or termination of service for violation of the terms. Customer Vetting Practices As a means of preventing or minimizing the origination of illegal robocalls through its outbound voice services, HV Tech Solutions will use best practices in vetting the identity of all of its voice service customers. The customer vetting process is intended to help determine the legitimacy of a customer for the