

Robocall Mitigation Program Description

This document describes the robocall mitigation program implemented by the filing entity in accordance with the Federal Communications Commission (FCC) requirements under 47 CFR §64.6305. The purpose of this program is to prevent the origination, transmission, or facilitation of illegal robocalls on the provider's network.

Section	Description
Company Legal Name	J&K Security Solutions
DBA / Brand Name	Polaris
FRN	0038152005
Business Type	Voice Service Provider serving end users
Description of Services	The company provides technology and communications related services including IT infrastructure support, network management, and communications system support. Any voice related services originating from or traversing the network are monitored and subject to robocall mitigation policies.
Robocall Mitigation Strategy	The company takes reasonable steps to prevent the origination and transmission of illegal robocalls including monitoring traffic patterns, validating customers, and enforcing acceptable use policies.
Customer Vetting Procedures	Customers are required to provide verifiable business identity information prior to activation of any service capable of originating calls. Suspicious activity triggers account review and potential service suspension.
Traffic Monitoring	Call patterns are monitored for anomalies including high call volumes, short duration calls, invalid caller ID patterns, or known robocall signatures.
Mitigation Actions	If suspicious activity is detected, the company may block traffic, suspend services, or terminate accounts. The company also cooperates with upstream carriers and law enforcement when necessary.
STIR/SHAKEN	Where applicable, the provider will implement or rely on upstream provider STIR/SHAKEN caller ID authentication frameworks to validate call identity.
Recordkeeping	Records of mitigation efforts, traffic monitoring alerts, and enforcement actions are maintained for a reasonable period in order to assist with regulatory compliance.
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