

Minor Tweak, Inc
FRN: 0034607309

Date: March 11, 2026

1. Company Role in Call Chain

We are a voice service provider (VSP) offering interconnected VoIP services to business customers, originating calls to end users over IP networks. Our services include outbound calling capabilities, and we ensure compliance with FCC rules to mitigate illegal robocalls.

2. STIR/SHAKEN Implementation Status

We have fully implemented STIR/SHAKEN caller ID authentication on all IP portions of our network, in accordance with FCC requirements (47 CFR § 64.6301). This includes obtaining a token from an authorized service provider and signing all originating calls with the appropriate attestation level (A, B, or C) based on our knowledge of the caller and traffic. For any non-IP portions or legacy systems, we apply equivalent mitigation measures as described below. We use all reasonable efforts to ensure that all calls originating on our network are authenticated under STIR/SHAKEN where feasible, and we monitor for compliance through regular audits.

3. Specific Reasonable Steps to Mitigate Illegal Robocalls

Our robocall mitigation program employs a multi-layered approach to prevent the origination of illegal robocall traffic. We use all reasonable efforts to ensure that all calls originating on our network are subject to these measures, designed to significantly reduce illegal robocalls:

- Customer Onboarding and Vetting: Prior to activation, we perform due diligence on all new and renewing customers, including identity verification, business legitimacy checks (e.g., via public records or databases), and screening against known robocall offender lists maintained by industry groups like the USTelecom Industry Traceback Group (ITG). Customers must agree to terms of service that explicitly prohibit originating illegal robocalls, with immediate suspension or termination for violations.
- Know-Your-Upstream-Provider Procedures: Although as a VSP we primarily originate calls, we vet any upstream partners or interconnects by requiring them to provide evidence of their own STIR/SHAKEN compliance and mitigation plans. Contracts include clauses mandating cooperation in robocall prevention and allowing us to audit their practices periodically.

- **Call Analytics and Blocking:** We deploy real-time call analytics tools (e.g., from third-party vendors such as SkySwitch) to monitor outbound traffic for indicators of illegal robocalls, such as high-volume short-duration calls, anomalous patterns, or spoofed caller IDs. Suspicious traffic is automatically flagged, investigated, and blocked if confirmed as illegal. We also implement rate limiting on high-risk accounts.
- **Additional Measures:** We conduct ongoing network monitoring using machine learning-based anomaly detection to identify potential robocall campaigns. Customers are educated on compliance through onboarding materials and periodic notifications. We collaborate with industry partners to share threat intelligence.

4. Traceback Cooperation

We commit to responding fully to all traceback requests from the FCC, law enforcement, the Industry Traceback Group, or other authorized entities within 24 hours of receipt. This includes providing all relevant call detail records, routing information, and customer data necessary to identify and stop the source of illegal traffic. We maintain dedicated personnel and processes to ensure timely and complete responses.

5. Commitment

This program applies to all calls originated on our network and is reasonably designed to substantially mitigate illegal robocalls. We review and update our practices annually or as needed to incorporate new technologies and threats, in line with FCC guidelines. All information provided is accurate and certified by David Breneman/Owner (714) 350-5676.