

High Desert Empire LLC

FRN: 0038127874

1. Company Information

- **Legal Business Name:** High Desert Empire LLC
- **Address:** 12832 King Canyon Rd, Victorville, CA 92392
- **Contact Person:** Jose Rivera
- **Title:** Chief Executive Officer
- **Email/Phone:** jose@highdesertempire.net
- **FCC Registration Number (FRN):** 0038127874

2. Role in the Call Chain

High Desert Empire LLC operates as an **originating voice service provider** serving both **wholesale partners** and **direct end-user customers**. We originate traffic on behalf of our customers and utilize AT&T as our upstream carrier for call routing and delivery.

High Desert Empire LLC **does not implement STIR/SHAKEN** at this time. Caller ID authentication is passed through when supported by our upstream provider.

3. Robocall Mitigation Practices

High Desert Empire LLC has implemented the following robocall mitigation measures to prevent the origination of illegal or fraudulent traffic:

Customer Vetting / KYC

We perform customer vetting prior to activation, including verification of business identity, service use-case, and traffic profile.

Traffic Monitoring

We monitor traffic patterns for anomalies, high-risk behavior, or indicators of illegal robocalling.

Blocking Suspicious Traffic

If suspicious or potentially harmful traffic is detected, we take immediate action to investigate and block the traffic as needed.

Complaint Handling

We respond promptly to traceback requests, spam complaints, and inquiries from carriers or regulatory bodies.

Upstream Carrier Coordination

We rely on AT&T's network-level protections, including their spoofing and spam-mitigation systems, which apply to all traffic routed through their network.

Termination Policy for Abusive Customers

If a customer is found to be generating illegal or abusive traffic, we issue notice and suspend service. If the issue is not resolved or cured, we proceed with scheduled termination of service.

4. STIR/SHAKEN Statement

High Desert Empire LLC **does not implement STIR/SHAKEN.**

We mitigate robocalls through customer vetting, traffic monitoring, complaint handling, and by utilizing AT&T's network-based authentication and spam-prevention resources where available.

5. Certification

We certify that the information provided in this Robocall Mitigation Program Description is true and accurate to the best of our knowledge.

6. Signature

Name: Jose Rivera

Title: Chief Executive Officer

Date: March 9, 2026