

Robocall Mitigation Program

Super Beagle Enterprises

Company Information

Super Beagle Enterprises is a non-facilities-based interconnected VoIP provider offering hosted voice services to business customers in the United States. The company provides customer support, provisioning, and service management while relying on an underlying network provider for switching and call transport.

Super Beagle Enterprises utilizes the **SkySwitch platform (BCM One)** as its underlying voice network provider for call routing, switching, and network infrastructure.

STIR/SHAKEN Implementation

Super Beagle Enterprises does not operate the network infrastructure necessary to directly implement the STIR/SHAKEN caller ID authentication framework.

All outbound calls originating from customers of Super Beagle Enterprises are transmitted through the SkySwitch network, which is operated by BCM One and associated upstream carriers. These underlying providers implement STIR/SHAKEN authentication on supported IP interconnections.

Because Super Beagle Enterprises does not control the network elements required to perform caller ID authentication directly, it relies on its upstream provider for STIR/SHAKEN implementation.

Robocall Mitigation Practices

Super Beagle Enterprises maintains a robocall mitigation program designed to prevent the origination of illegal robocalls on its network. The program includes the following practices:

Customer Vetting

Prior to activating service, Super Beagle Enterprises collects identifying information from customers including:

- Business name and contact information
- Billing information
- Intended use of the service

- Verification of customer identity when appropriate

Customers suspected of engaging in unlawful calling activity may be denied service.

Traffic Monitoring

Super Beagle Enterprises monitors call traffic patterns for indicators of illegal robocalling activity, including:

- Unusually high call volumes
- High call failure rates
- Short-duration calls
- Calling patterns associated with robocall campaigns

Suspicious activity may result in investigation or suspension of service.

Complaint Investigation

Customer complaints related to unwanted or illegal calls are investigated promptly. Accounts associated with suspected illegal robocalling may be suspended or terminated.

Traceback Cooperation

Super Beagle Enterprises commits to responding promptly to traceback requests from:

- The Federal Communications Commission
- Law enforcement agencies
- The Industry Traceback Group (ITG)

The company will cooperate fully with investigations into illegal robocall activity and will take appropriate action when such activity is identified.

Enforcement Actions

If a customer is determined to be transmitting illegal robocalls or violating applicable telecommunications regulations, Super Beagle Enterprises may:

- Suspend service
 - Terminate service
 - Block specific call traffic
 - Cooperate with law enforcement and traceback entities
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Compliance Commitment

Super Beagle Enterprises certifies that all calls originating from its services are subject to this robocall mitigation program in accordance with **47 CFR § 64.6305(a)** and commits to taking reasonable steps to prevent the origination of illegal robocalls.