

Robocall Mitigation Program – BA Consulting Inc.

Our company provides VoIP phone services to business customers using hosted PBX infrastructure. Calls are delivered to the public telephone network through upstream voice service providers that implement STIR/SHAKEN authentication.

BA Consulting Inc. maintains a robocall mitigation program designed to prevent illegal robocalls and caller ID spoofing. Customer accounts are monitored for suspicious activity and service may be suspended or terminated if misuse is detected.

The company requires customers to comply with applicable telecommunications laws and regulations and does not permit the use of its network for illegal robocalling activities.

BA Consulting Inc. will respond to traceback requests and cooperate with the Federal Communications Commission, law enforcement agencies, and the Industry Traceback Group in investigating and mitigating illegal robocalls.