

Robocall Mitigation Program Description

1. Introduction

APC Integrated has established this Robocall Mitigation Program (RMP) to comply with the FCC rules under the TRACED Act and associated regulations.

2. STIR/SHAKEN Implementation

We support STIR/SHAKEN caller ID authentication for IP-based traffic and implement alternative measures for non-IP networks.

3. Know Your Customer (KYC) & Know Your Upstream Providers

We maintain customer vetting and require upstream providers to adhere to anti-robocall standards.

4. Robocall Monitoring, Detection & Blocking

We use analytics and real-time monitoring to detect and block suspicious robocall activity.

5. Consumer Notification & Reporting

We provide tools and notifications that help customers identify and report robocalls.

6. Traceback Response Plan

We commit to responding to traceback requests within 24 hours.

7. Robocall Mitigation Database (RMD) Certification

We maintain an active and accurate filing in the FCC Robocall Mitigation Database.

8. Compliance History

APC Integrated has no record of enforcement actions related to robocall activity.

9. Continuous Improvement

We continually review and enhance our mitigation procedures.