



Providing Innovative Communication and Business Solutions with a Practical, Common-Sense Approach

Robocall Mitigation Program Description

Company: RingTele

Address: PO Box 227, Souderton, PA 18964

FCC Registration Number (FRN): 0038113981

Compliance Contact: Compliance@ringtele.net

RingTele is a non-facilities-based voice service provider that offers hosted VoIP services to business end users using hosted VoIP platform partners and upstream network carriers. RingTele does not own or control the network infrastructure required to implement STIR/SHAKEN authentication directly, including switching infrastructure or the STI certificate required to sign calls within the STIR/SHAKEN framework.

Pursuant to 47 CFR §64.6301, RingTele is unable to implement STIR/SHAKEN authentication directly because it does not control the network infrastructure necessary to implement caller authentication. RingTele relies on hosted VoIP platform partners and upstream network providers for call routing and switching, and STIR/SHAKEN authentication is implemented at the network level by those upstream providers where applicable. As a result, RingTele does not directly deploy STIR/SHAKEN signing on calls originating from its customers.

Accordingly, RingTele complies with the robocall mitigation program requirements set forth in 47 CFR §64.6305 by maintaining procedures designed to prevent the origination of illegal robocalls. RingTele maintains a robocall mitigation program that includes Know Your Customer (KYC) procedures to vet new customers prior to enabling outbound calling services, monitoring of traffic patterns for suspicious or anomalous activity, and enforcement of acceptable use policies prohibiting illegal robocalls and caller ID spoofing.

RingTele cooperates with traceback requests from the Commission, law enforcement, and the industry traceback consortium and commits to responding fully and within 24 hours to such requests, assisting in the investigation and mitigation of any illegal robocall activity that may attempt to originate from its services.