

Robocall Mitigation Program Description

Filing Entity: STAR-TECH IT SOLUTIONS INC.

FRN: 0031948169

Date: March 4, 2026

Certification: Option 3 – No STIR/SHAKEN implementation

Exemption Explanation: Under 47 CFR § 64.6304, we qualify for an extension from STIR/SHAKEN deployment as a small, non-facilities-based voice service provider with fewer than 100,000 subscriber lines and no control over SIP infrastructure. We do not own or manage network equipment capable of implementing STIR/SHAKEN. Our operations involve reselling interconnected VoIP services to a limited number of end-users (currently under 10 lines), with no direct access to call origination or signaling protocols required for SHAKEN.

Mitigation Measures: We implement reasonable steps to prevent originating illegal robocalls, including:

- All customers sign contracts prohibiting spoofing, unsolicited calls, or unlawful traffic.
- We monitor call patterns and volumes using analytics to detect anomalies.
- Block calls from reasonable Do-Not-Originate lists (e.g., invalid NANP numbers, inbound-only government lines).
- Respond fully and timely (within 24 hours if notified) to traceback requests from the FCC, law enforcement, or industry consortium.
- Cooperate in investigations to stop any illegal callers using our service.

Prior Actions: No prior formal actions or investigations against us for robocalls or deficient filings.

Signature: *Kristofer Wiedbusch*