

# Robocall Mitigation Program Description

## BlueTree Industries

BlueTree Industries is a Voice Service Provider under 47 CFR § 64.6300. BlueTree Industries provides voice services to end users and does not originate outbound voice traffic.

Pursuant to 47 CFR § 64.6305, BlueTree Industries has implemented the following robocall mitigation measures:

### 1. Customer Controls:

All customer agreements prohibit illegal robocalls, spoofing, and violations of federal or state telemarketing laws. Customer identity and contact information are verified and maintained.

### 2. Upstream Provider Oversight:

BlueTree Industries accepts traffic only from upstream providers that are registered in the FCC Robocall Mitigation Database and contractually require compliance with FCC robocall mitigation rules.

### 3. Traffic Monitoring:

Network traffic is monitored for unusual or suspicious patterns, including abnormal call volumes, short-duration calls, invalid number formats, and customer complaints.

### 4. Mitigation Actions:

Upon detection or notification of suspected unlawful traffic, BlueTree Industries investigates promptly and may block traffic, suspend accounts, or coordinate with upstream providers as appropriate.

### 5. Traceback Cooperation:

BlueTree Industries responds promptly to traceback requests from the Industry Traceback Group, the FCC, and law enforcement, and maintains records sufficient to support such investigations.

BlueTree Industries certifies that it has implemented the above-described robocall mitigation program in compliance with 47 CFR § 64.6305.