

Robocall Mitigation Program Description

BTS Integrated Connections, LLC

FRN: 0035375948

Date: 3/4/2026

1. Company Overview

BTS Integrated Connections, LLC is a Voice Service Provider offering interconnected VoIP services to end-user customers in the United States. The company provides hosted voice services and assigns telephone numbers to its customers.

2. STIR/SHAKEN Implementation

The company certifies that it has fully implemented the STIR/SHAKEN authentication framework across its network in compliance with 47 CFR § 64.6301. All calls originated by the company's end users that traverse the public switched telephone network (PSTN) are authenticated consistent with FCC requirements.

STIR/SHAKEN authentication is implemented through the company's underlying wholesale platform and network provider, Skyswitch, which maintains full compliance with the FCC's caller ID authentication requirements. All outbound calls are subject to authentication in accordance with applicable FCC rules.

3. Robocall Mitigation Program

In addition to STIR/SHAKEN implementation, the company maintains a robocall mitigation program consistent with 47 CFR § 64.6305(a). This program includes:

- Taking reasonable steps to avoid originating illegal robocall traffic.
- Monitoring customer traffic for suspicious patterns or high-risk behavior.
- Investigating and responding to complaints regarding suspected illegal robocalls.
- Promptly responding fully and within 24 hours to traceback requests from the FCC, law enforcement, and the Industry Traceback Consortium.
- Cooperating with enforcement authorities to identify and mitigate illegal robocalling activity.

The company reserves the right to suspend or terminate service to any customer found to be originating illegal robocalls.

4. Recordkeeping

The company maintains documentation of its robocall mitigation practices and will provide such documentation to the FCC upon request.

5. Certification

I certify under penalty of perjury that the foregoing information is true and correct to the best of my knowledge and that the company complies with applicable FCC STIR/SHAKEN and robocall mitigation requirements.

Anthony Goss
Owner / CEO
BTS Integrated Connections, LLC
Date: 3/4/2026