

P3Voip is a non-facilities-based interconnected VoIP service provider that resells hosted voice services utilizing upstream carrier infrastructure that is STIR/SHAKEN compliant. We rely on our upstream providers to implement call authentication and network-level robocall mitigation measures in accordance with FCC requirements.

In addition to upstream mitigation, P3Voip implements the following internal robocall mitigation procedures:

- Customer identity verification and Know-Your-Customer (KYC) procedures prior to service activation
- Validation of business registration and authorized representatives
- Monitoring of call detail records (CDRs) for unusual call volume patterns, high call attempts, short duration calls, and abnormal answer-seizure ratios
- Investigation and response to traceback requests from industry traceback consortiums or enforcement agencies
- Immediate suspension or termination of accounts suspected of transmitting illegal robocalls
- Compliance with FCC 47 CFR § 64.1200 and related TCPA regulations

P3Voip does not originate or facilitate illegal robocall traffic and maintains procedures to promptly identify and mitigate any suspected illegal activity on its network.