

Robocall Mitigation Program Description

Company: Hygeia Healthcare Co. Ltd.

Business Address: 39 Somerset Park Suanplu, M Floor, Soi Suanplu, Tungmahamek, Sathorn, BKK 10120, Thailand

FRN: 0038102554

Program Date: 3rd March 2026

Robocall Mitigation Program

Hygeia Healthcare Co. Ltd places outbound calls only to individuals who have expressly opted in to be contacted via telephone through our website or advertising inquiries. We do not engage in unsolicited autodialed calls or cold calling campaigns.

We maintain documented proof of consent for all contacts in our CRM system, which tracks opt-ins, timestamps, and communication history.

All calls to U.S. telephone numbers are routed through our upstream VoIP provider (Localphone.com), which implements STIR/SHAKEN caller authentication. Hygeia Healthcare Co. Ltd does not implement STIR/SHAKEN technology on its own network.

We monitor call quality and complaint rates. In the event of any complaints about unwanted calls, we will immediately investigate, remediate, and work with our provider to address any issues.

This program is consistent with 47 CFR § 64.6305(a) and is designed to avoid originating illegal robocall traffic.

Exemption Statement

The filer is a foreign voice service provider without a STIR/SHAKEN implementation obligation under 47 CFR § 64.6301, as it does not operate a domestic IP-based voice network in the United States. The filer relies on its upstream provider to perform STIR/SHAKEN authentication and maintains a robocall mitigation program consistent with 47 CFR § 64.6305.

Signed:

Name: Prameruthai Parisutthagul

Title: Managing Director

Date: 3rd March 2026