

# Robocall Mitigation Program Description

IT AchiTeks, LLC

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## 1. Company Overview:

IT AchiTeks, LLC is a Managed Service Provider (MSP) offering hosted VoIP services using the SkySwitch.

## 2. STIR/SHAKEN Implementation Status:

IT AchiTeks, LLC relies fully on SkySwitch for STIR/SHAKEN call authentication and attestation.

## 3. Robocall Mitigation Practices:

- Customer Vetting
- Traffic Monitoring
- Traceback Response

## 4. Call Authentication:

SkySwitch manages all STIR/SHAKEN signing and attestation.

## 5. Compliance Policies:

Strict anti-abuse enforcement, including suspension and termination of offenders.

## 6. Ongoing Monitoring:

The mitigation program is reviewed annually and updated as required.

## 7. Certification:

I, Bryan Jallo, certify the accuracy of this mitigation description.

**Signature:** Bryan Jallo

**Date:** 03/02/2026