

Robocall Mitigation Plan (RMP)

February 28th, 2026

1. Provider Information

CityReach Technologies, Inc.
5535 Bermuda Dunes Circle
Lake Worth, FL 33463
United States

CityReach Technologies, Inc. operates as a reseller of VoIP services utilizing VoIP.ms for SIP registration, DID services, and call origination/termination. CityReach does not operate any switching, routing, or SIP interconnect infrastructure and does not maintain a PBX or softswitch.

2. STIR/SHAKEN Implementation Status

CityReach Technologies, Inc. is exempt from implementing STIR/SHAKEN because it does not own or control the network infrastructure necessary to perform SIP header authentication. All outbound call signing is performed by VoIP.ms under their FCC compliant STIR/SHAKEN implementation.

3. Network Architecture Summary

CityReach does not run a PBX, softswitch, SBC, or SIP routing system. Endpoints register directly to VoIP.ms SIP servers. CityReach maintains no SIP interconnections or origination/termination peering and relies on VoIP.ms to sign outbound calls.

4. Robocall Mitigation Practices

- Customer Identity Verification: All clients are manually vetted before provisioning VoIP services.
- Subaccount Security Controls: Strong credentials are enforced; high-risk destinations disabled unless verified.
- Traffic Monitoring: Call volumes and patterns monitored; compromised subaccounts immediately disabled.
- Abuse and Fraud Response: Rapid containment including rate limits, destination blocking, credential resets.
- Compliance with Upstream Provider Policies: Adheres to VoIP.ms anti-robocall and traceback policies.
- Prohibited Use: CityReach does not service auto-dialers, lead generators, or high-volume unsolicited



CityReach Technologies, Inc.

callers.

5. Traceback and Lawful Cooperation

CityReach cooperates with traceback requests from law enforcement, industry traceback groups, and its upstream provider.

6. Contacts for Compliance and Traceback

Primary Contact: Robert Huseman

Email: vendor.relations@city-reach.com

7. Certification Statement

This Robocall Mitigation Plan satisfies FCC filing requirements for an exempt provider. CityReach Technologies, Inc. attests it will maintain this plan, monitor for abuse, and fully cooperate with lawful traceback.

Signed:

Robert D. Huseman

Robert Huseman
President / CEO
for CityReach Technologies, Inc