

Olympic Business Services LLC

Robocall Mitigation Plan

STIR/SHAKEN implementation Olympic Business Services LLC is a reseller of VOIP services through suppliers, currently VOIP.ms (parent company 91715573 Quebec Inc.) Olympic Business Services LLC does not maintain any IP calls on its' network; all VOIP customers connect their respective SIP servers directly to the VOIP supplier. Olympic Business Services is unable to implement STIR/SHAKEN protocols as we have no control over our customer network. It is our understanding that the supplier carrier (VOIP.ms) does provide complete, full attestation of STIR/SHAKEN compliance for calls originated by directly attached customer systems.

Know-Your-Customer All VOIP customers of Olympic Business Services LLC are known to the business and principals through various relationships including personal, familial, and business means. No new customer who is unknown to Olympic Business Services LLC are accepted and extended an offering to have resold VOIP telephony services. All customers are U.S.-based, legitimately defined with acceptable business purposes (i.e. accountants, consultants, self-employed, et cetera.) Inbound and outbound call purposes, volumes, and intended call traffic are evaluated if VOIP services are offered.

Call volumes All VOIP customers of Olympic Business Services LLC generally have low volume of received and originated calls in various durations.

Caller-ID All VOIP customers of Olympic Business Services LLC are set up with the upstream provider to force the legally recognized name of the originating caller's business and their NANP-registered telephone number. Spoofed numbers and different CNAM names are strictly prohibited. Routine audits to confirm compliance that expose any deviation from the correct name/number on originated calls is subject to immediate client suspension of VOIP call services.

CDR Monitoring/Call Duration All VOIP customers of Olympic Business Services LLC have CDR detailed reports collected primarily for billing purposes. Visual analysis for abnormalities are investigated, which can be identified by multiple, short duration calls within a period of time.

Traceback/Action Upon request from the FCC, a traceback will be responded to within 24-hours of the request. Initial mitigation steps will be initiated within 48 hours. Investigation and remediation will be completed no later than 14 days after the initial traceback request.

Last revised: 25 FEB 2026 - JD