

ValoJen Systems, Inc.



FCC Robocall Mitigation Plan

Effective Date: **February 27, 2026**

FCC Registration Number (FRN): **0038089439**

Upstream Carrier: ioTRAN / Talking Platforms North America

1. Regulatory Classification

ValoJen Systems Inc (“ValoJen Systems”) operates as a non-facilities-based white-label voice service provider serving end-user customers, as defined under applicable FCC rules. ValoJen Systems does not directly originate calls onto the Public Switched Telephone Network (PSTN).

STIR/SHAKEN authentication and PSTN interconnection are implemented and managed by ValoJen Systems’ upstream carrier, ioTRAN / Talking Platforms North America.

2. STIR/SHAKEN Compliance Reliance

ValoJen Systems relies upon its upstream carrier for full compliance with STIR/SHAKEN implementation requirements. The upstream carrier performs call authentication and attestation in accordance with applicable FCC requirements.

3. Robocall Mitigation Program

ValoJen Systems maintains a robocall mitigation program that includes:

- Customer identity verification and Know-Your-Customer (KYC) procedures.
- Review of customer business registration and intended call use cases.
- Reasonable monitoring of outbound traffic patterns for irregular activity, including high-volume spikes and short-duration calls.
- Investigation and escalation of suspicious traffic.
- Suspension or termination of customers engaged in unlawful robocalling.

4. Traceback Cooperation

ValoJen Systems cooperates with industry traceback efforts and regulatory inquiries. Upon receipt of a traceback request, ValoJen Systems coordinates with its upstream carrier and responds in accordance with applicable regulatory requirements.

