

Current Electric, Heating and Air Inc. d/b/a Current High Speed Robocall Mitigation Program

Robocall Mitigation Program Description

Current Electric, Heating and Air Inc., doing business as Current High Speed, provides interconnected VoIP services to end-user customers utilizing a hosted voice platform provided by SkySwitch.

Current High Speed has fully implemented the STIR/SHAKEN framework through its underlying service provider and applies robocall mitigation procedures consistent with 47 CFR §64.6305.

Current High Speed's robocall mitigation program includes the following measures:

- 1. Customer Vetting and Know-Your-Customer Procedures**

Current High Speed verifies customer identity prior to activating voice services and evaluates customers for potential high-risk calling behavior.

- 2. Use of STIR/SHAKEN Authentication**

All outbound calls originating from Current High Speed's customers are authenticated using STIR/SHAKEN through its underlying network provider.

- 3. Traffic Monitoring and Analytics**

Current High Speed, in coordination with its underlying provider SkySwitch, monitors outbound voice traffic for suspicious patterns including:

- Invalid or unallocated calling numbers
- Excessive call volumes
- Suspected illegal robocall behavior

- 4. Mitigation and Enforcement Actions**

If suspicious or illegal traffic is identified, Current High Speed will promptly investigate and take appropriate action, including customer notification, suspension, or termination of service.

- 5. Traceback Cooperation**

Current High Speed commits to responding fully and within 24 hours to traceback requests from the FCC, law enforcement agencies, and the Industry Traceback Group.

- 6. Ongoing Compliance**

Current High Speed relies on SkySwitch's network-level monitoring, analytics, and mitigation systems to prevent the origination of illegal robocalls while maintaining internal oversight of customer activity.