

Robocall Mitigation Program

Cure Solutions

Overview

Cure Solutions provides interconnected VoIP services to business end users in the United States. We originate voice traffic on behalf of our customers and rely on upstream voice service providers, including **voip.ms**, for call routing and STIR/SHAKEN authentication.

STIR/SHAKEN Implementation

Cure Solutions relies on its upstream voice service provider(s) to implement STIR/SHAKEN authentication on the applicable portion of the network. Calls originated on that portion of the network are compliant with **47 CFR § 64.6301(a) and (b)**.

Robocall Mitigation Practices

In accordance with **47 CFR § 64.6305(a)**, Cure Solutions maintains a robocall mitigation program that includes reasonable steps to prevent the origination of illegal robocall traffic, including:

- Vetting of customers prior to service activation
- Maintaining accurate customer identification and contact information
- Prohibiting illegal robocalling, caller ID spoofing, and unlawful telemarketing
- Monitoring and responding to abuse complaints when identified
- Immediate suspension or termination of customers engaged in illegal activity
- Coordination with upstream providers, including voip.ms, regarding suspected abuse

Traceback Cooperation

Cure Solutions commits to responding fully and within **24 hours** to traceback requests from the FCC, law enforcement, and the Industry Traceback Group, and to cooperating with upstream providers in investigating and mitigating illegal robocall traffic.

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