

Robocall Mitigation Program Description

StormLogix, LLC

StormLogix, LLC is a retail Voice over IP (VoIP) service provider operating on infrastructure provided by its upstream carrier partners, including RingLogix. StormLogix does not control carrier interconnections, does not operate its own switching facilities for PSTN origination, and does not directly implement the STIR/SHAKEN authentication framework.

STIR/SHAKEN authentication is implemented by upstream originating carriers in accordance with 47 CFR § 64.6301.

Pursuant to 47 CFR § 64.6305(a), StormLogix maintains a robocall mitigation program designed to prevent the origination and transmission of illegal robocall traffic. The company takes reasonable steps to avoid originating illegal robocalls, including:

- Customer identity verification prior to service activation
- Review of business use cases before enabling outbound calling
- Monitoring for abnormal or high-volume outbound calling patterns
- Immediate investigation of suspicious traffic
- Suspension or termination of customers engaged in unlawful robocalling or spoofing
- Cooperation with upstream carriers regarding traffic enforcement actions

StormLogix prohibits caller ID spoofing and illegal robocalling in its Terms of Service.

StormLogix commits to responding fully and within 24 hours to all traceback requests from the Federal Communications Commission, law enforcement agencies, and the Industry Traceback Consortium. The company will cooperate with such entities in investigating and mitigating suspected illegal robocall traffic.

StormLogix certifies that it has not implemented the STIR/SHAKEN authentication framework on any portion of its own network facilities and relies on its upstream providers for implementation consistent with FCC rules.