

Thin Blue Technologies, LLC

Robocall Mitigation Certification and Plan

Robocall Mitigation Plan

Company Name: Thin Blue Technologies, LLC

Filing Type: Voice Service Provider without a STIR/SHAKEN obligation

Certification: No STIR/SHAKEN Implementation

1. STIR/SHAKEN Status

Pursuant to 47 CFR § 64.6301(a), a voice service provider is obligated to implement the STIR/SHAKEN authentication framework only if it operates its own IP networks that originate calls onto the PSTN. Thin Blue Technologies, LLC does not operate its own facilities-based IP interconnection.

All outbound calls from Thin Blue Technologies, LLC's customers are routed exclusively through its upstream wholesale provider, SkySwitch, which has fully implemented STIR/SHAKEN and performs authentication and attestation on Thin Blue Tech's behalf.

2. Robocall Mitigation Program

Thin Blue Technologies, LLC has implemented a robocall mitigation program consistent with 47 CFR § 64.6305(a). This program includes:

Customer Vetting and Onboarding

- Thin Blue Tech verifies the identity of each customer before activating service.
- Customers must provide valid business information, including company registration and contact details.
- Thin Blue Tech employs a vetting process to validate business legitimacy and conduct fraud screening.
- High-risk or unverified accounts are not permitted to originate calls.

Monitoring of Traffic Patterns

- Thin Blue Tech, in coordination with its upstream provider, monitors call traffic for suspicious patterns indicative of unlawful robocalling, such as high-volume short-duration calls.
- If suspicious activity is detected, Thin Blue Tech takes prompt action, including suspending accounts or terminating service.

Traceback Cooperation

- Thin Blue Technologies, LLC responds fully and within 24 hours to traceback requests from the Commission, law enforcement, and the industry traceback consortium.
- Thin Blue Tech provides supporting information as necessary to aid in the rapid identification and mitigation of unlawful robocallers.

3. Contact Information for Traceback Requests

Primary Contact:
Brad Floyd, Owner
Thin Blue Technologies, LLC
Email: brad@thinbluetech.com