

Robocall Mitigation Program – CBRG Digital

CBRG Digital is a non-facilities-based interconnected VoIP voice service provider.

The company relies on upstream voice service providers that have implemented the STIR/SHAKEN caller ID authentication framework for call traffic.

CBRG Digital maintains internal policies and procedures to prevent illegal robocall traffic, including customer vetting, monitoring of outbound traffic patterns, enforcement of acceptable use policies, and immediate suspension of suspected unlawful activity.

All outbound traffic originates from verified users and is subject to carrier compliance requirements, traceback cooperation, and call analytics monitoring. CBRG Digital commits to respond fully and within 24 hours to traceback requests from the Commission, law enforcement, and the industry traceback consortium.