



Division of Monitec, Inc.
140 Harry L. Drive
Johnson City, NY 13790
(607) 729-4933 www.the-computerman.com

MITIGATION PROGRAM

As a certified reseller of Cordial / Skyswitch, the Coredial / Skyswitch Company monitors its network to identify suspicious traffic patterns, and has implemented anti-spoofing tools on its network to identify and block illegal calls and traffic.

- Limiting a customer's capacity via call per second and/or concurrent session limits;
 - Regularly checking call patterns for possible abusive traffic;
 - Vetting all new resellers with a combination of electronic and manual verification systems, credit reviews, references from trusted industry members, and previous experiences with customer executives and employees.
- The Company severely limits the capabilities of new end-users until these processes are complete.

As a certified reseller we will respond fully and in a timely manner to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and cooperate with such entities in investigating and stopping any robocallers that use our network to originate robocalls. Coredial / Skyswitch examines the identity of its end-users prior to entering into any contract to provide service.

As a certified reseller for Coredial / Skyswitch, we have taken reasonable steps to avoid, the origination, carrying, or processing of illegal robocall traffic.

Monitec, Inc. reserves the right to modify and/or supplement this Robocall Mitigation Plan to adapt to risks and to improve the overall effectiveness of our program.