

Robocall Mitigation Plan

Date: 2/1/2026

Company Name: JBC LLC dba Aybonet Technology Solutions

FCC Registration Number (FRN): 0038078671

1. Introduction

Aybonet Technology Solutions is a non-facilities-based voice service provider that provides VoIP services exclusively to businesses that have Network Management Service Contracts with us. As we do not own or control the underlying network infrastructure to technically implement STIR/SHAKEN directly, we rely on our upstream provider, VoIP.ms and Telnyx, for call authentication. This plan outlines the reasonable steps we take to prevent our customers from originating illegal robocall traffic.

2. Know Your Customer (KYC) Procedures

Aybonet Technology Solutions maintains a closed-loop customer base. We do not offer voice services to the general public or 'over-the-top' (OTT) users. Voice services are provided **exclusively** to business entities that have an existing, comprehensive **Network Management and Managed Services contract** with us.

- **Vetting:** Before a client is onboarded for voice services, they undergo a full business verification as part of our master service agreement, including verification of their physical business location and corporate identity.
- **Restricted Access:** Because we manage the client's local network and firewall, we have direct visibility into the traffic source. We do not allow third-party SIP trunking or unauthorized devices to connect to our voice gateway, effectively eliminating the risk of 'robocall-for-hire' operations using our service."

3. Know Your Upstream Provider

Aybonet Technology Solutions only utilizes upstream providers that are registered in the FCC's Robocall Mitigation Database and are in good standing. We currently utilize VoIP.ms and Telnyx, which provides STIR/SHAKEN signing for calls originated on our behalf.

4. Call Analytics and Filtering

We utilize call analytics tools to identify and block illegal traffic before it enters the public network. This includes:

- Leveraging the STIR/SHAKEN authentication provided by our upstream carrier.
- Monitoring for traffic that matches known "Do Not Originate" (DNO) lists or spoofed numbers.

- Immediate investigation of any customer traffic that generates a high volume of complaints or traceback requests.

5. 24-Hour Traceback Commitment

Aybonet Technology Solutions certifies its commitment to respond fully and within **24 hours** to all traceback requests from the FCC, law enforcement, and the industry traceback consortium (such as the ITG). We have established an internal point of contact and operational systems to ensure these requests are handled as a high-priority "hard operational SLA".