

GOLDVOIP CORP

ROBOCALL MITIGATION PLAN

Federal Registration Number (FRN)	0038077681
Filing Type	Voice Service Provider (Originating Provider)
Effective Date	July 9, 2026
Compliance Status	Complete STIR/SHAKEN Implementation with Active Mitigation Plan

1. Introduction & Purpose

GOLDVOIP CORP ("GOLDVOIP") hereby submits this comprehensive Robocall Mitigation Plan in compliance with the Federal Communications Commission's (FCC) rules, guidelines, and orders under the Pallone-Thune Telephone Robocall Abuse Criminal Enforcement and Deterrence (TRACED) Act.

GOLDVOIP operates exclusively as an Interconnected Voice Service Provider (Originating Provider) delivering high-quality session initiation protocol (SIP) trunking and business communication infrastructure to enterprise customers. All core network infrastructure, management, and technical operations are entirely based and executed within the United States of America. GOLDVOIP is strictly dedicated to preventing, detecting, and mitigating illegal robocalling, spoofing, and fraudulent voice traffic on its network. This document establishes our operational policies, technical controls, and enforcement procedures to ensure zero tolerance for malicious traffic integration.

2. Know Your Customer (KYC) Policies

GOLDVOIP employs rigorous Know Your Customer (KYC) protocols before establishing service interconnections or provisioning any outbound call capacity. These protocols serve as our primary defense mechanism against malicious originators.

Mandatory Customer Vetting Requirements:

- **Identity and Corporate Verification:** Collection and audit of state or federal corporate

registry documentation, tax identification numbers, physical operational addresses within the United States, and verified billing records.

- **Authorized Contacts:** Identification of authorized technical and corporate personnel with multi-factor authentication (MFA) established for administrative network access.
- **Caller ID & Telephone Number Validation:** Customers must demonstrate legal authorization or assignment rights for all North American Numbering Plan (NANP) numbers utilized as their presentation outbound Caller ID.

Anonymous access to GOLDVOIP network assets is strictly prohibited. All customers must execute service contracts explicitly incorporating legal and regulatory compliance provisions.

3. Traffic Control and Profile Enforcement

GOLDVOIP targets a highly specific voice segment: 100% Conversational CLI (Caller Line Identification) traffic. To maintain high network integrity, strict operational profiles are established and enforced across all routing gateways:

- **Prohibition of High-Volume/Dialer Traffic:** GOLDVOIP strictly prohibits Call Center (CC), telemarketing, automated predictive dialers, and auto-generated high-volume short-duration traffic profiles.
- **Call Constraints:** Automated thresholds are established to flag high Calls Per Second (CPS) bursts, low Average Length of Call (ALOC), or abnormal Answer Seizure Ratios (ASR) which deviate from standard corporate conversational metrics.

4. STIR/SHAKEN Implementation Framework

GOLDVOIP has strategically and fully implemented Complete STIR/SHAKEN protocols across all Internet Protocol (IP) portions of its network architecture. In accordance with the FCC's definitions for complete implementation obligations:

GOLDVOIP maintains a production Asterisk-based infrastructure equipped with technical capabilities to support call authentication signaling. Operating officially under the Operating Company Number (OCN) **432M**, GOLDVOIP has integrated state-of-the-art upstream authentication analytics through industry-leading vendor partnerships, specifically utilizing the TransNexus ClearIP cloud platform.

Through this secure architecture, 100% of outbound conversational streams are systematically parsed, analyzed, and cryptographically signed with our authorized digital certificates. This mechanism ensures GOLDVOIP provides verified Attestation A or B levels, certifying that the identity of the customer and their legal association with the originating telephone number are fully validated before the traffic reaches the PSTN.

5. Real-Time Monitoring and Analytics

GOLDVOIP monitors active trunking resources continuously to recognize call routing patterns that indicate potential robocalling. This network analysis includes:

- Cross-referencing real-time traffic profiles against national and proprietary Do Not Originate (DNO) registries to block spoofing attempts involving unallocated, invalid, or highly sensitive government and emergency phone numbers before they leak to the public switched telephone network (PSTN).
- Automated alert traps that trigger immediate manual engineering reviews whenever a customer endpoint exhibits irregular routing behavior or surges in concurrent call sessions.

6. Response to Traceback Requests & Enforcement

GOLDVOIP fully cooperates with all regulatory bodies, law enforcement agencies, and the industry-designated Traceback consortium (such as the Industry Traceback Group - ITG). GOLDVOIP guarantees a response timeline of less than 24 business hours for any formal traceback inquiry. If a traceback path leads to a designated customer endpoint, GOLDVOIP will identify the upstream origin instantly. If a customer is found to be originating fraudulent, deceptive, or unauthorized automated calls, GOLDVOIP maintains the contractual and technical authority to execute immediate, permanent termination of service without prior notification.

7. Plan Certification & Contact

The undersigned certifies under penalty of perjury that this Robocall Mitigation Plan has been thoroughly examined, approved, and actively implemented into the daily technical and corporate operations of GOLDVOIP CORP.

Samuel Porter

Principal/Corporate Director

GOLDVOIP CORP

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