

ROBOCALL MITIGATION PLAN

Company Name: BridgeWave Technology

Effective Date: February 25, 2026

FCC Registration Number (FRN): 0038077475

1. PURPOSE

This Robocall Mitigation Plan outlines the procedures and controls implemented by BridgeWave Technology in compliance with FCC regulations including 47 CFR § 64.1200, 47 CFR § 64.6300–64.6305, the TRACED Act, and STIR/SHAKEN requirements.

2. REGULATORY COMMITMENT

BridgeWave Technology certifies that it has implemented a robocall mitigation program, maintains accurate FCC Robocall Mitigation Database filings, cooperates fully with Industry Traceback Consortium investigations, and responds to all traceback requests within 24 hours of receipt without exception.

3. STIR/SHAKEN COMPLIANCE

BridgeWave Technology implements STIR/SHAKEN authentication where technically feasible and works with compliant upstream providers. Attestation levels are monitored and abnormal traffic is investigated.

4. CUSTOMER VETTING (KYC)

All customers undergo strict onboarding review including business registration verification, EIN confirmation, identity validation, proof of address, traffic profile review, and compliance screening against FCC enforcement records.

5. TRAFFIC MONITORING & ANALYTICS

BridgeWave Technology performs real-time monitoring of call detail records (CDRs), spike detection, short duration pattern detection, neighbor spoofing identification, DNO list enforcement, and anomaly review. Traffic is reviewed daily by compliance personnel.

6. ENFORCEMENT ACTIONS

Suspicious traffic triggers immediate investigation. BridgeWave Technology may suspend, rate-limit, or terminate customers suspected of illegal robocalling. Zero tolerance policy applies.

7. TRACEBACK RESPONSE POLICY (24-HOUR MANDATORY RESPONSE)

All traceback requests from the Industry Traceback Group (ITG), USTelecom, or law enforcement are acknowledged and fully responded to within 24 hours. CDR records are retained for a minimum of 12 months. Dedicated compliance contacts are monitored 24/7.

8. RECORD RETENTION

BridgeWave Technology retains CDRs, onboarding documentation, traceback records, and traffic audit logs securely for a minimum of 12 months.

9. EMPLOYEE TRAINING

Compliance and operations staff receive annual FCC compliance training, robocall mitigation detection training, and traceback handling instruction.

10. GOVERNANCE

A designated Compliance Officer oversees RMD filings, traceback management, mitigation enforcement, and annual review of this plan.

CERTIFICATION STATEMENT

BridgeWave Technology certifies that it complies with all applicable FCC robocall mitigation regulations and maintains active measures to prevent the origination or transmission of illegal robocalls.