

Robocall Mitigation Program Description

OktoRocket, Inc.

FRN: 0037475167

Date: 2/24/26

1. Company Overview

OktoRocket is an interconnected VoIP provider offering hosted PBX and SIP-based business telephony services to verified business customers. OktoRocket operates SIP signaling infrastructure and media servers to facilitate call routing.

OktoRocket does not provide mass-market consumer dialing services and does not engage in telemarketing activities.

2. STIR/SHAKEN Implementation Status

OktoRocket implements STIR/SHAKEN authentication on IP-based outbound calls where technically feasible.

- SIP Identity headers are inserted for authenticated outbound calls.
- Attestation level is based on the degree of customer verification.
- Inbound calls may be validated when supported by upstream providers.

Where STIR/SHAKEN cannot be applied, OktoRocket relies on customer vetting and contractual compliance controls.

3. Customer Vetting & Onboarding Controls

OktoRocket employs business verification procedures prior to service activation:

- Collection of legal business name and contact information
- Validation of customer identity
- Review of intended use case
- Manual provisioning of SIP credentials

Customer agreements prohibit:

- Transmission of illegal robocalls
- Caller ID spoofing without authorization
- Violations of TCPA or FCC regulations

OktoRocket reserves the right to suspend or terminate service upon evidence of unlawful traffic.

4. Network-Level Controls

4.1 SIP Authentication

- All endpoints must authenticate using provisioned credentials.
- IP-based trunking requires pre-authorized IP addresses.
- Unauthorized SIP traffic is rejected.

4.2 Caller ID Controls

- Customers may only present caller ID numbers that are assigned to them or explicitly authorized.
- Caller ID values are restricted to validated numbers within the OktoRocket system.
- Invalid or malformed caller ID numbers are rejected.

4.3 Log Retention

- SIP signaling logs and call detail records are retained for operational and compliance purposes.
 - Records are available for internal investigation if required.
-

5. Complaint Handling & Enforcement

OktoRocket investigates complaints received regarding unlawful call activity.

Upon identifying suspicious or unlawful activity, OktoRocket may:

1. Review associated call records
2. Contact the customer for clarification
3. Suspend service pending investigation
4. Terminate service for confirmed violations

6. Non-IP Traffic

OktoRocket operates exclusively over IP-based interconnections and does not originate TDM traffic.

7. Certification

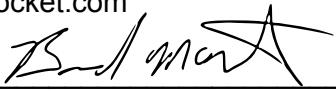
OktoRocket certifies that it has implemented a robocall mitigation program reasonably designed to prevent the origination of illegal robocalls consistent with its role as an interconnected VoIP provider.

Authorized Representative:

Brad McAllister

CTO

bdm@oktorocket.com

Signature: 

Date: 2/24/26