

MCIT Robocall Mitigation Plan

Date: February 24, 2026

Filer: Forward Thinking Technology Solutions L.L.C.

FCC Registration Number (FRN): 0038072146

I. Introduction & Exemption Certification

Pursuant to **47 CFR § 64.6304(f)**, Forward Thinking Technology Solutions L.L.C. (the "Filer") is a Voice Service Provider that lacks control over the network infrastructure necessary to implement the STIR/SHAKEN authentication framework. The Filer is a white-label reseller of UCaaS services and does not own or operate the session border controllers (SBCs) or switching hardware required to apply digital identity headers.

The Filer relies on its upstream platform provider, **[Redacted]**, to perform STIR/SHAKEN authentication and transmit signed identity headers for all calls originating from the Filer's customers.

II. Know Your Customer (KYC) Procedures

[Company Name] takes the following affirmative, effective measures to prevent the origination of illegal robocalls:

- **Customer Vetting:** All new and renewing customers undergo a vetting process to verify their business identity, including tax ID verification and physical address confirmation.
- **Service Agreements:** Our Terms of Service strictly prohibit the use of our network for illegal robocalling or spoofing. We reserve the right to terminate service immediately for violations.

III. Call Analytics & Mitigation Tools

The Filer utilizes integrated platform-level analytics and third-party tools to identify and block suspicious traffic:

- **Call Analytics:** We utilize **[Redacted]** integrated call monitoring tools to detect high-volume, short-duration calling patterns indicative of robocalling.
- **Third-Party Vendors:** We leverage **[Redacted]** and **[Redacted]** (via the **[Redacted]** platform) to identify and block known illegal robocallers before they reach the PSTN.

IV. Know Your Upstream Provider

Forward Thinking Technology Solutions L.L.C. maintains a "Know Your Upstream Provider" policy by exclusively partnering with **[Redacted]**, which is a registered provider in the FCC Robocall Mitigation Database and maintains a complete STIR/SHAKEN implementation.

V. Duty to Cooperate & Traceback

Forward Thinking Technology Solutions L.L.C. commits to responding to all **Traceback requests** from the FCC, law enforcement, or the Industry Traceback Group (ITG) within **24 hours**. We maintain a dedicated point of contact for all robocall-related inquiries and will cooperate fully in investigating the source of any suspicious traffic.