

Robocall Mitigation Program Description

Echonet Services LLC

Company Information

Company Name: Echonet Services LLC

FCC Registration Number (FRN): 0038062261

Address: 1500 N Grant Street, Denver, CO 80203

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Date: February 24, 2026

1. Company Overview and Nature of Operations

Echonet Services LLC is a legitimate B2B outbound call center company operating in the United States, headquartered at 1500 N Grant Street, Denver, Colorado 80203. The company conducts live-agent outbound telephone communications targeting businesses in industries including HVAC, roofing, and local services. All calls are placed by live human agents — Echonet Services LLC does not initiate, transmit, or facilitate automated prerecorded message calls (robocalls) of any kind.

2. STIR/SHAKEN Implementation Status

Echonet Services LLC has implemented STIR/SHAKEN call authentication on a portion of its network through its upstream voice service provider, BulkVS (Bulk Solutions LLC). All outbound calls originating through BulkVS are subject to STIR/SHAKEN signing in accordance with 47 CFR § 64.6301(a) and (b). The company is committed to achieving full STIR/SHAKEN implementation across all originating traffic as its network infrastructure continues to expand.

3. Robocall Mitigation Measures

Echonet Services LLC employs the following specific measures to prevent the origination of illegal robocalls:

- **Live Agent Requirement:** All outbound calls are placed exclusively by live human agents. No automated dialers, prerecorded messages, or artificial voice systems are used to communicate with called parties without prior express written consent.
- **Do Not Call (DNC) Compliance:** The company maintains an internal Do Not Call list and scrubs all call lists against the National Do Not Call Registry prior to initiating any outbound calling campaign. No calls are placed to

numbers registered on the National DNC Registry without prior express written consent.

- **TCPA Compliance:** All calling activities are conducted in strict compliance with the Telephone Consumer Protection Act (TCPA), 47 U.S.C. § 227, and the FCC's implementing rules at 47 CFR § 64.1200. The company does not use automatic telephone dialing systems (ATDS) to call wireless numbers without prior express consent.
- **Telemarketing Sales Rule (TSR) Compliance:** All outbound telemarketing activities comply with the FTC's Telemarketing Sales Rule (TSR), 16 CFR Part 310, including calling hour restrictions (8:00 AM to 9:00 PM local time of the called party).
- **Agent Training:** All agents are trained on applicable federal and state telemarketing laws, DNC requirements, call identification requirements, and company compliance policies prior to commencing any outbound calling activities.
- **Caller ID Integrity:** Echonet Services LLC only uses telephone numbers that it is authorized to use as caller ID. The company does not engage in caller ID spoofing or any practice that misrepresents the originating number of a call.
- **Call Monitoring and Quality Control:** Outbound call activity is monitored regularly to detect and prevent any unauthorized or non-compliant calling practices. Supervisors review call records and agent conduct on an ongoing basis.

4. Traceback Cooperation Commitment

Echonet Services LLC commits to responding fully and within 24 hours to all traceback requests from the FCC, law enforcement agencies, and the industry traceback consortium (USTelecom's Industry Traceback Group). The company will cooperate fully with such entities in investigating and stopping any illegal robocallers and will maintain call records sufficient to support traceback investigations.

5. Upstream Provider Relationship

Echonet Services LLC originates all outbound calls through BulkVS (Bulk Solutions LLC), a registered US voice service provider. BulkVS provides STIR/SHAKEN call signing services on calls originating through their network. Echonet Services LLC has agreed to BulkVS's terms of service, which require compliance with all applicable laws including the TCPA, TSR, and FCC robocall mitigation rules.

6. Prior Actions

Echonet Services LLC has not been the subject of any formal FCC, law enforcement, or regulatory agency action or investigation related to illegal robocalls, spoofing, or deficient robocall mitigation practices.

Certification and Signature

I declare under penalty of perjury under the laws of the United States of America that the foregoing is true and correct to the best of my knowledge and belief.

Officer Signature: _____

Printed Name: Muhammad Umair Awan

Title: Founder / CEO

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