

Robocall Mitigation Plan

Precision Web Tech, Inc.

Website: <https://www.precisionwebtech.com>

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I. Purpose and Regulatory Compliance

This Robocall Mitigation Plan ("Plan") is submitted by Precision Web Tech, Inc. pursuant to the requirements of the TRACED Act and 47 C.F.R. § 64.6305. Precision Web Tech, Inc. is a VoIP service provider and certifies its compliance with the Federal Communications Commission (FCC) Robocall Mitigation Database requirements.

Precision Web Tech, Inc. has fully implemented the STIR/SHAKEN caller ID authentication framework across the IP-based portions of its network capable of originating SIP traffic. All outbound calls are authenticated consistent with FCC rules.

II. STIR/SHAKEN Implementation Status

Precision Web Tech, Inc. has fully implemented STIR/SHAKEN in accordance with FCC mandates. All applicable voice traffic originating on its network is authenticated using STIR/SHAKEN protocols where technically feasible. The company maintains active participation in industry governance frameworks and certificate management processes to ensure ongoing compliance.

III. General Prohibition Against Illegal Robocalls

Precision Web Tech, Inc. strictly prohibits the origination, transmission, or facilitation of illegal robocalls on its network. All customer agreements and Terms of Service explicitly prohibit:

- • Transmission of unlawful prerecorded or artificial voice messages.
- • Caller ID spoofing or transmission of misleading or inaccurate caller identification information.
- • Violation of any federal, state, or local law, including TCPA and FCC regulations.

Violation of these provisions may result in immediate suspension or termination of service without prior notice.

IV. Know Your Customer (KYC) Procedures

Precision Web Tech, Inc. employs robust Know Your Customer (KYC) procedures to mitigate the risk of illegal robocall origination. Prior to provisioning service, the company collects and verifies:

- • Legal business name and physical address.
- • Federal Tax Identification Number (or applicable business registration).
- • Contact information for responsible parties.
- • Nature of business operations and intended call volume.

Customers requesting high-volume calling capabilities are subject to enhanced review, including traffic pattern expectations and use-case validation.

V. Network Monitoring and Traffic Analytics

Precision Web Tech, Inc. continuously monitors its VoIP network using automated and manual traffic analysis tools designed to detect suspicious or anomalous calling patterns. Monitoring includes review of:

- • High call volumes or traffic spikes inconsistent with customer profile.
- • Short-duration calls and low answer-seizure ratios (ASR).
- • Sequential dialing patterns.
- • Calls to invalid, unallocated, or Do-Not-Call numbers.

If suspicious activity is detected, Precision Web Tech, Inc. immediately investigates and may suspend traffic pending verification. Corrective actions may include customer notice, traffic blocking, service suspension, or termination.

VI. Traceback Cooperation and Response

Precision Web Tech, Inc. fully cooperates with the FCC, law enforcement agencies, and the Industry Traceback Group (ITG). The company commits to responding to all traceback requests within 24 hours of receipt.

Designated Traceback Contact:

Precision Web Tech, Inc.

Email: info@precisionwebtech.com

Phone: 716-338-4995

VII. Call Blocking and Prevention Measures

Precision Web Tech, Inc. implements proactive call blocking measures, including blocking calls from numbers identified as high-risk, invalid, or listed on Do-Not-Originate (DNO) registries. The company may employ blacklisting and reputation-based analytics to prevent illegal robocall traffic from traversing its network.

VIII. International Traffic Policy

Precision Web Tech, Inc. does not originate international traffic. Should the company expand to offer international origination services in the future, additional vetting, telephone number validation, and enhanced monitoring controls will be implemented.

IX. Upstream and Interconnection Practices

Precision Web Tech, Inc. maintains contractual agreements with upstream carriers and interconnection partners that require cooperation with traceback efforts and prohibit the transmission of illegal robocalls. The company exercises due diligence in selecting reputable upstream providers committed to robocall mitigation.

X. Publication and Ongoing Compliance

This Robocall Mitigation Plan is maintained as part of Precision Web Tech, Inc.'s regulatory compliance documentation and may be published on its website. Customers are notified of these policies through service agreements and updated Terms of Service.

Precision Web Tech, Inc. remains committed to ongoing compliance with FCC regulations, industry best practices, and continuous improvement of its robocall mitigation procedures.