

This Robocall Mitigation Plan (RMP) for **Mohawk Networks LLC** is designed to comply with [FCC regulations \(47 CFR 64.6305\)](#). It outlines the specific steps Mohawk Networks—a Tribally-owned enterprise providing fiber and [VoIP telephone services](#)—takes to prevent illegal robocalls from originating on its network.

1. Customer Vetting (Know Your Customer)

Mohawk Networks LLC implements strict "Know Your Customer" (KYC) procedures to ensure that only legitimate entities use its [voice services](#).

- **Identity Verification:** Before provisioning service, Mohawk Networks collects and verifies a customer's physical address and business registration status.
- **Service Usage Vetting:** The company evaluates the nature of the customers business and ensures the requested service volume (e.g., number of voice paths) is consistent with their legitimate business needs.
- **Acceptable Use Policy:** All customers must agree to [Terms of Service](#) that explicitly prohibit the use of Mohawk Networks' infrastructure for illegal robocalling, spoofing, or deceptive caller ID activities.

2. Traffic Monitoring and Analytics

Mohawk Networks utilizes technical tools to detect and [mitigate suspicious traffic](#) in real-time.

- **Pattern Analysis:** The network is monitored for [anomalies](#) such as sudden spikes in call volume, high ratios of short-duration calls, and low call completion rates.
- **Caller ID Validation:** For single-line and multi-line business systems, Mohawk Networks verifies that the [originating caller ID](#) matches the number assigned to that customer.
- **Automated Blocking:** Mohawk Networks may use automated systems to filter or [block calls](#) that are clearly fraudulent or originate from known illegal sources.

3. Commitment to Traceback Cooperation

Mohawk Networks LLC is fully committed to the industry-wide effort to [identify and stop](#) illegal call originators.

- **Responsive Action:** The company will respond "fully and timely" to all [traceback requests](#) from the FCC, law enforcement, or the Industry Traceback Group (ITG).
- **Resource Allocation:** Mohawk Networks dedicates sufficient resources to [investigate requests](#) and identify the source of suspicious traffic on its network.

4. Enforcement and Termination

If a customer is found to be originating illegal robocalls, Mohawk Networks will take immediate [corrective action](#).

- **Immediate Suspension:** Service may be [suspended or terminated](#) if illegal activity is confirmed or if the customer fails to rectify suspicious calling patterns upon notification.
- **Upstream Coordination:** Mohawk Networks maintains contact information for its [upstream providers](#) to assist in broader mitigation efforts across the network.