

Geek Technologies: Robocall Mitigation Program

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Company Name: Geek Technologies

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1. Purpose and Scope

This Robocall Mitigation Program (RMP) outlines the specific, reasonable steps Geek Technologies takes to prevent the origination and transmission of illegal robocall traffic on its network, in accordance with [47 CFR § 64.6305](#).

2. "Know Your Customer" (KYC) and Vetting

Geek Technologies employs a rigorous onboarding process for all new customers to ensure legitimate business use:

- **Verification:** We verify the customer's legal identity, physical address, and Tax ID (EIN) before granting network access.
- **Use Case Review:** Customers must provide a detailed description of their intended traffic and certify that they will not engage in illegal robocalling.
- **Contractual Enforcement:** Our Service Agreements include immediate termination clauses for any entity found to be originating illegal or unauthenticated traffic.

3. Mandatory Do Not Originate (DNO) Blocking

In compliance with the FCC's December 15, 2025 mandate, Geek Technologies blocks all traffic that appears on a "reasonable" **Do Not Originate (DNO)** list. This includes:

- Calls from unallocated, unassigned, or invalid numbers.
- Inbound-only numbers (e.g., government agency lines) that should never originate outbound traffic.

4. Real-Time Analytics and Monitoring

We monitor our network traffic for patterns indicative of illegal robocalling, such as:

- **High-Volume Bursts:** Identifying and investigating spikes in call attempts from a single source.
- **Short Duration Calls:** Flagging accounts with an unusually high percentage of calls lasting under 6 seconds.
- **Analytics Integration:** We utilize third-party scoring (e.g., [TransNexus](#) or similar) to evaluate the risk level of outbound traffic in real-time.

5. Commitment to 24-Hour Traceback Response

Geek Technologies fully cooperates with the [Industry Traceback Group \(ITG\)](#) and federal/state law enforcement.

- **Response Time:** We commit to responding to all traceback requests **within 24 hours** of receipt.
- **Point of Contact:** A dedicated compliance officer is assigned to handle all investigative requests from the ITG portal.

6. Enforcement and Mitigation Actions

If investigation confirms a customer is originating illegal robocalls, Geek Technologies will:

1. Immediately block the specific illegal traffic.
2. Suspend the account for further audit.
3. Terminate service if the customer fails to demonstrate compliance with FCC regulations.