

Robocall Mitigation Plan for LANVision Inc.

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The following policies apply to all customers and/or prospective customers of LANVision Inc. and comprise the LANVision Inc. Robocall Mitigation Plan required when registering in the RMB database.

1. CONTRACT REQUIREMENT:

LANVision Inc. reserves the right to terminate service without notification to any VOIP customer that is found to be engaging in illegal robocall activity originating from a VOIP server provided and serviced by LANVision Inc.

LANVision Inc. additionally reserves the right to share a violating customer's VOIP call history, CDR database, etc. with industry partners and law enforcement as required by regulatory bodies.

2. CUSTOMER DISCLOSURES AND CONFIRMATION:

All customers are required to disclose certain information about their business such as physical location, contact personnel, state/country of incorporation or business formation, federal tax I.D. They must also disclose the practices and nature of their business. We endeavor to know the precise type of traffic which originates from each customer's business, including the type of customers they service. LANVision Inc.'s customer base does not include sales and marketing organizations as a rule.

3. MONITORING AND TRACEBACK:

LANVision Inc. monitors its customer VOIP systems and investigates suspicious traffic. If we detect irregular calling patterns or receive a report of suspicious call traffic (i.e. from a customer) which appears to be non-authorized robocall activity, the inbound numbers are added to that customer's VOIP system's Blacklist. In the event LANVision Inc. receives a traceback request associated with a LANVision Inc. customer outbound number(s), it is investigated immediately by requesting a prompt, specific, and detailed explanation for the suspicious calling pattern from the customer owning the number(s) in question. If the response is non-satisfactory and/or if the condition persists, that customer is blocked from making outbound calls. LANVision will respond to all Traceback request from authorities in a timely manner.

4. PUBLICATION AND NOTIFICATION:

LANVision Inc. will supply this Robocall Mitigation Plan to any and all requesting customers and agencies.

5. FOREIGN SOURCES OF TRAFFIC:

LANVision Inc. does not currently service any Foreign (non-US) customers. Customers may request and receive permission to dial individual countries on a per country basis. A Blacklist is maintained and can be populated with both individual and block-based numbers. The number(s) are generally provided by the customer and from suspicious number patterns discovered during CDR reviews.

6. ROBOCALL MITIGATION DATABASE:

LANVision Inc is registered in the RMD as of 3/1/2026. LANVision Inc. restricts services to end customers only and does not offer wholesale/resell SIP Trunking or VOIP services to 3rd parties.

7. CALL BLOCKING:

LANVision Inc. blocks all calls originating from numbers known to send illegal robocall traffic and/or calls terminating to specific phone numbers as appropriate for robocall mitigation. LANVision Inc. customers can request specific number blocking. Blocking activation will be provisioned within 12 hours of notification. LANVision Inc. resells SIP Trunk services where the SIP Trunk provider(s) provide the numbers and may provide STIR/Shaken authentication network for those numbers.

8. LAW ENFORCEMENT COOPERATION:

LANVision Inc cooperates fully with investigative authorities, industry traceback groups, the FCC and the official consortium designated to lead private traceback efforts. We have a single contact individual designated to handle all traceback requests and coordinate with outside investigations.