

Robocall Mitigation Program Description

Filer Information:

Filer: Vitaliy Prokhorovych

DBA: WireRun Pro Inc

Business Type: IT Services Provider (offering interconnected VoIP as part of broader IT services)

FCC Registration Number (FRN): 0037979481

Date: February 2026

As a non-facilities-based interconnected VoIP reseller providing voice services to end-users via upstream provider voip.ms (as part of IT services offerings, not as primary business), I do not control the network infrastructure necessary for STIR/SHAKEN implementation. Exemption basis: 47 CFR § 64.6301(a) – no IP origination control; upstream provider (voip.ms) handles authentication and signing.

This program describes the specific reasonable steps taken to avoid originating illegal robocall traffic, in compliance with 47 CFR § 64.6305(d)(ii)-(iii).

1. Customer Vetting / Know Your Customer (KYC):

- Require verification of customer identity and legitimacy for all new and renewing clients (e.g., business name, contact information, physical address, intended legitimate use of voice service).
- Prohibit high-risk or prohibited activities (e.g., unsolicited telemarketing, spoofing, illegal robocalling) in service agreements/terms of service.
- Review applications manually and reject suspicious or high-risk customers (e.g., those without verifiable business purpose or with red flags).

2. Call Monitoring and Analytics:

- Monitor client call patterns, volumes, and anomalies through the voip.ms portal, dashboard reports, and internal IT logging tools.
- Investigate unusual activity (e.g., sudden high-volume spikes, complaints) promptly to identify potential abuse.

3. Upstream Provider Procedures:

- Rely on voip.ms (a compliant upstream carrier) for STIR/SHAKEN authentication, call vetting, abuse detection, and blocking of illegal/known robocall traffic.
- Periodically review voip.ms policies, compliance status, and any updates to their robocall mitigation practices.

4. Traceback and Response Procedures:

- Commit to respond fully and cooperatively to all traceback requests from the FCC, law enforcement, or industry traceback groups within 24 hours.
- Provide requested records (e.g., call logs, customer details) and assist in investigations as required.

5. Enforcement and Termination:

- Suspend or terminate client access immediately upon evidence of illegal robocalling, abuse, or non-compliance with terms.

- Maintain records of customer vetting, monitoring activities, complaints, and enforcement actions taken.

This program is actively implemented, reviewed regularly, and will be updated as needed to ensure effectiveness for my role as an IT services provider offering VoIP secondarily. No prior robocall-related enforcement actions, investigations, or deficiencies apply to this filer.

Signed:

Vitaliy Prokhorovych

Owner/Principal

Wirerun Pro Inc