

Robocall Mitigation Plan MRZ Squared INC.

Provider Classification: Non-Gateway Intermediate / Infrastructure Provider

MRZ Squared INC. operates as a Session Border Controller as a Service (SBCaaS) infrastructure provider serving enterprise customers in Latin America (LATAM). The company does not provide retail voice services in the U.S., does not originate calls to end users in the U.S. and does not terminate calls to U.S. retail subscribers. MRZ Squared does not permit USA-to-USA traffic on its network. U.S.-hosted infrastructure is used solely for resiliency and interconnection purposes and does not constitute retail service provision into the U.S. PSTN.

MRZ Squared functions as a Non-Gateway Intermediate / Infrastructure Provider and is not the first U.S. entry point for foreign-originated traffic into the U.S. PSTN.

Traffic Profile

- Primary traffic pattern: LATAM → LATAM
- No U.S. retail customers
- No USA → USA traffic permitted
- No assignment or use of NANPA numbering resources in USA

Robocall Mitigation Measures

MRZ Squared maintains a documented mitigation framework incorporating commercial controls, network-level enforcement, and operational response procedures.

1. Customer Controls (KYC)

- All customers are subject to identity verification and contractual onboarding.
- Agreements prohibit unlawful robocalls, spoofing, or fraudulent activity.
- Permitted use cases are contractually defined.
- Customers must comply with applicable telecom regulations in their jurisdictions.

2. Network-Level Controls

The SBC platform enforces:

- Geographic routing restrictions (including USA-USA blocking).
- Traffic pattern monitoring and anomaly detection.
- Call rate limiting and burst threshold controls.
- CLI format validation and header integrity enforcement.
- Prefix blocking and blacklist enforcement.
- Immediate route or trunk suspension capability.

3. Monitoring & Intervention

- Continuous traffic monitoring across the platform.
- Immediate suspension of suspicious traffic sources when required.
- Ability to block prefixes, routes, or customers in real time.
- Cooperation with customers' carriers interconnections in traffic investigations.
- Retention of CDR records sufficient to support traceback inquiries.

MRZ Squared operates a 365x7x24 Network Operations Center (NOC) available to respond to carrier inquiries, traceback requests, and abuse notifications without delay.

STIR/SHAKEN

MRZ Squared does not originate U.S. retail traffic and does not function as a Gateway Provider. Where applicable, the company preserves identity headers received from upstream carriers and does not alter attestation information.

Commitment

MRZ Squared commits to maintaining and updating this mitigation program as necessary and will revise its RMD filing should its operational model materially change.

Please submit inquiries to:

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