

Robocall Mitigation Program Description

Green Computer Systems, LLC

FCC Registration Number (FRN): 0038050365

Entity Name: Green Computer Systems, LLC

Business Address: 32838 Appleridge Rd, Poteau, OK 74953

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1. Provider Overview

Green Computer Systems, LLC (GCS) is a managed IT services provider based in Poteau, Oklahoma, serving municipalities, schools, community banks, and other organizations in Eastern Oklahoma and Western Arkansas. As part of its managed services offerings, GCS provides voice over IP (VoIP) telephone services to its clients by reselling services through VoIP.ms, an upstream voice service provider. GCS does not operate its own switching or transmission infrastructure for voice services. All call origination and STIR/SHAKEN authentication is performed by VoIP.ms on its network.

2. STIR/SHAKEN Implementation Status

GCS does not have a STIR/SHAKEN implementation obligation. As a reseller of VoIP.ms voice services, GCS relies on VoIP.ms to perform STIR/SHAKEN call authentication and signing on all originated calls. VoIP.ms, as the originating network provider, applies STIR/SHAKEN attestation to calls placed through its platform. GCS does not possess its own SPC token or certificate, nor does it operate the network infrastructure required for independent STIR/SHAKEN implementation.

3. Robocall Mitigation Program

GCS has implemented the following reasonable steps to avoid originating illegal robocall traffic on its network, consistent with 47 CFR § 64.6305(a):

3.1 Know Your Customer (KYC) Practices

GCS maintains direct, verified business relationships with all of its voice service customers. Prior to provisioning voice services, GCS verifies the identity and legitimacy of each customer through the following practices:

- Verification of business identity, including legal business name and physical address
- Execution of a written service agreement with each customer
- Confirmation that the customer has a legitimate business purpose for voice services
- Ongoing monitoring of the customer relationship throughout the term of service

3.2 Call Traffic Monitoring

GCS monitors the call traffic patterns of its customers to identify anomalous or suspicious activity that may indicate illegal robocalling. This includes monitoring for unusual call volumes, abnormal call duration patterns, and high volumes of short-duration calls. If suspicious activity is detected, GCS will investigate and take appropriate action, which may include suspension of service pending resolution.

3.3 Customer Base and Risk Profile

GCS serves a limited and well-known customer base consisting primarily of municipalities, public schools, and community organizations. The nature of these customers presents a low risk profile for illegal robocall origination. GCS does not provide high-volume outbound calling services, auto-dialer services, or bulk calling capabilities to any customer.

3.4 Acceptable Use Policy

All GCS voice service customers are subject to an acceptable use policy that explicitly prohibits the origination of illegal robocalls, spoofed calls, or any other form of unlawful telecommunications activity. Violation of this policy may result in immediate suspension or termination of service.

3.5 Caller ID Management

GCS ensures that all customer caller ID information is accurate and corresponds to numbers legitimately assigned to or authorized for use by the customer. GCS does not permit customers to spoof or manipulate caller ID information.

4. Traceback Commitment

GCS commits to responding fully and within 24 hours to all traceback requests received from the Federal Communications Commission, law enforcement agencies, and the Industry Traceback Group (ITG, operated by USTelecom). GCS further commits to cooperating with such entities in investigating and stopping any illegal robocallers that may use its service to originate calls. Traceback requests may be directed to:

Barney J. Green III, CEO

Green Computer Systems, LLC

Phone: (918) 658-5550

Email: jason@green.cx

5. Enforcement and Remediation

In the event that GCS identifies or is notified of illegal robocall activity originating from one of its customers, GCS will take the following steps:

- Immediately investigate the reported activity
- Suspend the offending customer's service if the activity is confirmed or reasonably suspected
- Cooperate fully with the FCC, law enforcement, and the Industry Traceback Group
- Terminate the customer's service if the violation is substantiated
- Document the incident and remediation actions taken

6. Program Maintenance

GCS will review and update this robocall mitigation program as needed to reflect changes in its business operations, customer base, or applicable FCC rules and regulations. GCS will update its filing in the Robocall Mitigation Database within 10 business days of any material changes to this program or to the company's contact information.

Certified by: Barney J. Green III, CEO, Green Computer Systems, LLC — February 19, 2026