

Robocall Mitigation Plan for Cedar Rock IT LLC

Company Overview

Cedar Rock IT LLC is a reseller of interconnected Voice over IP (VoIP) services provided by SkySwitch, a wholesale voice service provider. Cedar Rock IT LLC does not originate calls directly on its own network infrastructure but facilitates voice services for its customers through its contractual relationship with SkySwitch.

Cedar Rock IT LLC is committed to complying with all applicable Federal Communications Commission (FCC) rules and regulations related to robocall mitigation, including 47 CFR § 64.6300 et seq., and to protecting consumers from illegal robocalls and spoofed traffic.

STIR/SHAKEN Implementation

Cedar Rock IT LLC relies on SkySwitch for the implementation and maintenance of STIR/SHAKEN call authentication for all eligible IP-based voice traffic. SkySwitch has represented that it is fully compliant with FCC STIR/SHAKEN requirements and maintains an active filing in the FCC Robocall Mitigation Database under RMD ID RMD0002940.

Outbound calls are signed with the appropriate STIR/SHAKEN attestation levels (A, B, or C) based on caller identity verification.

Robocall Mitigation Measures

Customer Verification and Onboarding:

Cedar Rock IT LLC performs identity and business verification during customer onboarding. Customers must agree to acceptable use policies prohibiting illegal robocalls. Accounts found in violation are suspended or terminated.

Customer Relationship and Service Scope Restrictions:

Cedar Rock IT LLC provides voice services exclusively to local business customers with whom we maintain a direct, established business relationship. We do not offer self-service signups, online ordering, or anonymous provisioning of voice services. All customers are onboarded through direct engagement, and resale or third-party use is prohibited without written approval.

Upstream Provider Compliance:

Cedar Rock IT LLC relies on SkySwitch's FCC-compliant robocall mitigation practices and RMD filing.

Traceback Cooperation:

Cedar Rock IT LLC cooperates fully with traceback requests from the Industry Traceback Group (ITG), the FCC, and law enforcement.

Past Robocall Enforcement History

Cedar Rock IT LLC and its affiliated entities have not been subject to FCC enforcement actions, investigations, or penalties related to illegal robocalls.

FCC Robocall Mitigation Database Filing

Business Name: Cedar Rock IT LLC

Business Location: 810 Cedar Rock Church Rd. Easley, South Carolina

Upstream Provider: SkySwitch

SkySwitch RMD ID: RMD0002940

Point of Contact: Nathan Babcock

Signature

Nathan Babcock

Authorized Representative

Cedar Rock IT LLC

Date: 2-19-2026