

Robocall Mitigation Plan

Company Name: Voice Connect Tech Inc.

Country of Registration: Canada (Ontario)

FCC FRN: 0038039632

Filer Type: Foreign Voice Service Provider / Interconnected VoIP Provider

Date: 19-FEB-2026

1. Overview

Voice Connect Tech Inc. is a Canadian-based interconnected VoIP and unified communications provider offering hosted PBX, SIP trunking, and voice resale services to commercial customers in Canada and North America.

The company may originate voice traffic that transits U.S. networks through interconnection with wholesale and Tier-1 carriers. Voice Connect Tech Inc. has implemented a robocall mitigation program designed to prevent the origination and transmission of illegal robocalls into the United States in accordance with FCC rules, including 47 CFR §64.6305.

Voice Connect Tech Inc. operates primarily as:

- A hosted VoIP provider
- A SIP trunking provider
- A reseller of upstream carrier voice services

The company does not operate consumer-facing outbound telemarketing platforms.

2. Certification

Voice Connect Tech Inc. certifies that:

- It does not knowingly originate illegal robocalls.
- It has implemented reasonable and effective robocall mitigation measures.
- It will respond promptly to traceback requests from authorized entities.
- It will take immediate mitigation action upon identification of illegal traffic.

The company acknowledges its obligations under FCC rules applicable to foreign voice service providers transmitting traffic to the United States.

3. Traffic Profile

Voice Connect Tech Inc. provides voice services primarily to:

- Small and medium-sized businesses
- Managed service providers (MSPs)
- Enterprises with North American operations
- SIP trunk and hosted PBX customers

Traffic characteristics:

- Predominantly person-to-person communications
 - Business-to-business calling patterns
 - Limited outbound call center usage by customers
 - No internally operated predictive dialers or robocall platforms
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4. Role as Reseller / SIP Trunk Provider

Voice Connect Tech Inc. may originate traffic via:

- SIP trunking customers
- Hosted PBX users
- Resold upstream carrier services

As a reseller and SIP trunk provider, Voice Connect Tech Inc. implements downstream customer controls and upstream carrier accountability measures to mitigate robocall risks across the call path.

The company maintains contractual and technical controls designed to prevent the transmission of unlawful traffic into U.S. networks.

5. Robocall Mitigation Measures

5.1 Customer Vetting and Risk Scoring

Voice Connect Tech Inc. employs a risk-based onboarding framework, including:

- Business identity verification
- Corporate registry validation
- KYB (Know Your Business) checks
- Sanctions and fraud screening where appropriate
- Enhanced due diligence for high-volume or cross-border customers

Anonymous or unverifiable customers are not permitted.

5.2 Acceptable Use Policy Enforcement

Customers must comply with Voice Connect Tech Inc.'s Acceptable Use Policy, which prohibits:

- Illegal robocalls
- Caller ID spoofing
- Unlawful telemarketing or auto-dialing
- Traffic pumping or artificial inflation schemes

Violations may result in:

- Immediate suspension
 - Traffic blocking
 - Account termination
 - Notification to upstream providers where appropriate
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5.3 Traffic Monitoring and Analytics

Voice Connect Tech Inc. uses automated and manual monitoring controls, including:

- Call Detail Record (CDR) analytics
- Volume and velocity threshold alerts

- Short-duration and high-ASR pattern detection
- Destination and NPA-NXX analysis
- Complaint-triggered investigations

Anomalies are typically reviewed within 24 hours and escalated where necessary.

5.4 Caller ID Integrity Controls

The company implements measures to promote caller ID integrity, including:

- Enforcement of valid caller ID presentation
 - Blocking of invalid or malformed ANI
 - Restrictions on arbitrary caller ID manipulation
 - Validation of DID ownership where feasible
 - Cooperation with upstream authentication frameworks
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6. STIR/SHAKEN Position

Voice Connect Tech Inc. is a non-U.S. voice service provider and is not currently subject to mandatory STIR/SHAKEN implementation.

However:

- The company interconnects with U.S. carriers that support STIR/SHAKEN.
- Authenticated identity headers are preserved where technically feasible.
- The company is evaluating future participation as standards evolve.

Voice Connect Tech Inc. supports industry efforts to expand caller ID authentication globally.

7. Traceback Cooperation

Voice Connect Tech Inc. cooperates with traceback efforts and industry enforcement initiatives.

The company:

- Responds to traceback requests from authorized entities such as the USTelecom Industry Traceback Group
- Maintains internal procedures for rapid traffic investigation
- Provides call records as permitted by applicable privacy laws
- Mitigates confirmed illegal traffic sources without delay

Typical traceback response window: 24–72 hours.

8. Upstream and Downstream Controls

Voice Connect Tech Inc. implements safeguards across its interconnection ecosystem, including:

Upstream Controls

- Partnering with reputable wholesale carriers
- Contractual robocall compliance clauses
- Traffic reputation monitoring
- Escalation channels for abuse mitigation

Downstream Controls

- Customer contractual obligations
 - Traffic monitoring at ingress
 - Service suspension authority
 - Remediation workflows
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9. Complaint Handling

Voice Connect Tech Inc. maintains a dedicated abuse handling process.

Abuse Contact: secure@voiceconnect.ca

Capabilities include:

- Intake of consumer and carrier complaints
- Internal investigation and correlation

- Traffic blocking where appropriate
 - Cooperation with regulators and carriers
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10. Ongoing Compliance Commitment

Voice Connect Tech Inc. maintains an evolving robocall mitigation framework that includes:

- Periodic compliance reviews
- Policy updates aligned with FCC guidance
- Monitoring enhancements
- Staff awareness and escalation procedures

The company will update its mitigation practices as regulatory expectations evolve.

11. Contact Information

Regulatory Contact:

Kamal Jasnani

Voice Connect Tech Inc.

Ontario, Canada

Email: info@voiceconnect.ca

Phone: +1 416-360-2828

12. Certification Statement

Voice Connect Tech Inc. certifies that this Robocall Mitigation Plan accurately describes the company's practices to mitigate illegal robocalls and that the company will comply with applicable FCC robocall mitigation requirements for foreign voice service providers transmitting traffic into the United States.

Authorized Representative:

Name: Kamal Jasnani

Title: Director

Signature:

A handwritten signature in blue ink, appearing to read 'K. Jasnani', is positioned below the 'Signature:' label.

Date: 19-FEB-2026
