

Robocall Mitigation Program Statement

Company Name: Security Smarts

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Overview

Security Smarts, LLC is committed to preventing unlawful robocalls and protecting the integrity of the telecommunications ecosystem. We maintain a robocall mitigation program designed to reduce the risk of illegal, spoofed, or fraudulent traffic originating from or passing through our network.

STIR/SHAKEN Implementation

- We have implemented STIR/SHAKEN caller ID authentication in accordance with FCC requirements where technically feasible.
- Outbound calls are authenticated using approved digital certificates, allowing downstream carriers to verify caller identity.
- When full STIR/SHAKEN implementation is not technically possible (e.g., non-IP portions of the network), we apply alternative mitigation measures described below.

Robocall Mitigation Practices

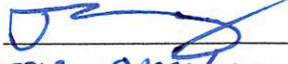
- Customer vetting and Know-Your-Customer (KYC) procedures prior to service activation.
- Monitoring of call traffic patterns for high-volume or suspicious activity.
- Automated and manual review processes to identify potential illegal robocalling behavior.
- Rapid investigation and suspension or termination of customers engaged in suspected unlawful traffic.
- Cooperation with traceback requests from industry groups and regulatory authorities.

Traffic Monitoring and Enforcement

- Continuous monitoring for abnormal call volumes, spoofed caller ID, or short-duration call patterns.
- Use of analytics and industry best practices to detect and mitigate illegal robocalls.
- Maintenance of internal policies requiring compliance with the Telephone Consumer Protection Act (TCPA) and all applicable FCC rules.

Certification

Security Smarts, LLC certifies that it has implemented the robocall mitigation practices described above and will continue to update its program as industry standards and regulatory requirements evolve.

Authorized Representative: 

Name / Title: Tim Bourgeois - Operations Manager

Date: 2/18/2026