

Robocall Mitigation Program

Voice Service Provider – Certification under 47 CFR § 64.6305(d)(ii)–(iii)

I. Provider Identification

- **Business Name:** Purktech
 - **Primary Address:** 168 Nottawasaga St, Orillia, ON L3V 3J8
 - **FCC Registration Number (FRN):** 0038038964
 - **Responsible Officer:**
Name: Jatinder Singh
Title: Telecommunication Technician
Department: Telecommunication
Contact: jatinder@purktech.com
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II. Certification Statement

I certify that all calls originated on our network are subject to a robocall mitigation program meeting the requirements of 47 CFR § 64.6305(d)(ii)–(iii). This certification has not been removed by Commission action, and we have not been prohibited from filing in the Robocall Mitigation Database.

III. Robocall Mitigation Program Description

1. Preventing Illegal Call Origination

- We conduct **customer vetting** before activation, including identity verification and business legitimacy checks.
- **Contractual provisions** prohibit unlawful robocalling and spoofing.
- Accounts are continuously monitored for **suspicious traffic patterns** (e.g., high-volume, short-duration calls).
- Customers found to originate illegal calls are subject to immediate suspension and investigation.

2. Know-Your-Upstream Provider Procedures

- We maintain records of upstream providers and require them to certify compliance with FCC robocall mitigation rules.
- Periodic audits are conducted to confirm compliance.

- As a reseller, we ensure our wholesale partners are listed in the FCC Robocall Mitigation Database.

3. Call Analytics and Blocking

- We employ **call analytics systems** to detect and block suspected illegal robocall traffic.
- Analytics include real-time monitoring of call patterns and anomaly detection.

4. Traceback Cooperation

- We commit to **respond fully within 24 hours** to traceback requests from the FCC, law enforcement, or the industry traceback consortium.
- A dedicated compliance team ensures timely cooperation in investigations.

5. Documentation and Reporting

- All mitigation practices are documented and reviewed quarterly.
- Updates to procedures are logged and incorporated into our Robocall Mitigation Database filing.
- Compliance records are retained for a minimum of **two years**.

IV. Officer Signature

I affirm that the above information is true, accurate, and complete to the best of my knowledge.

Signature: Jatinder Singh

Name: Jatinder Singh

Title: Telecommunication Technician

Date: Feb 19, 2026